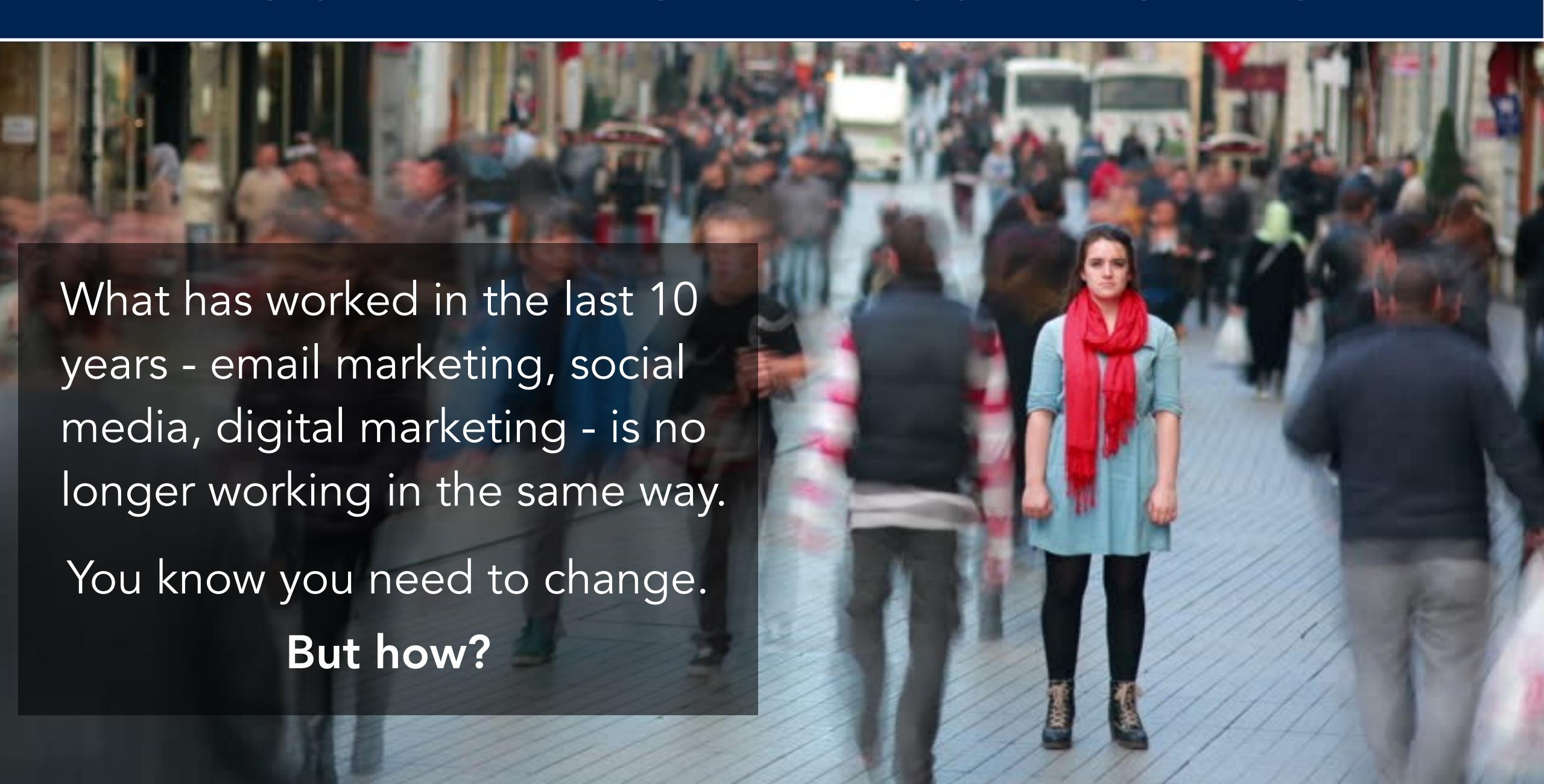
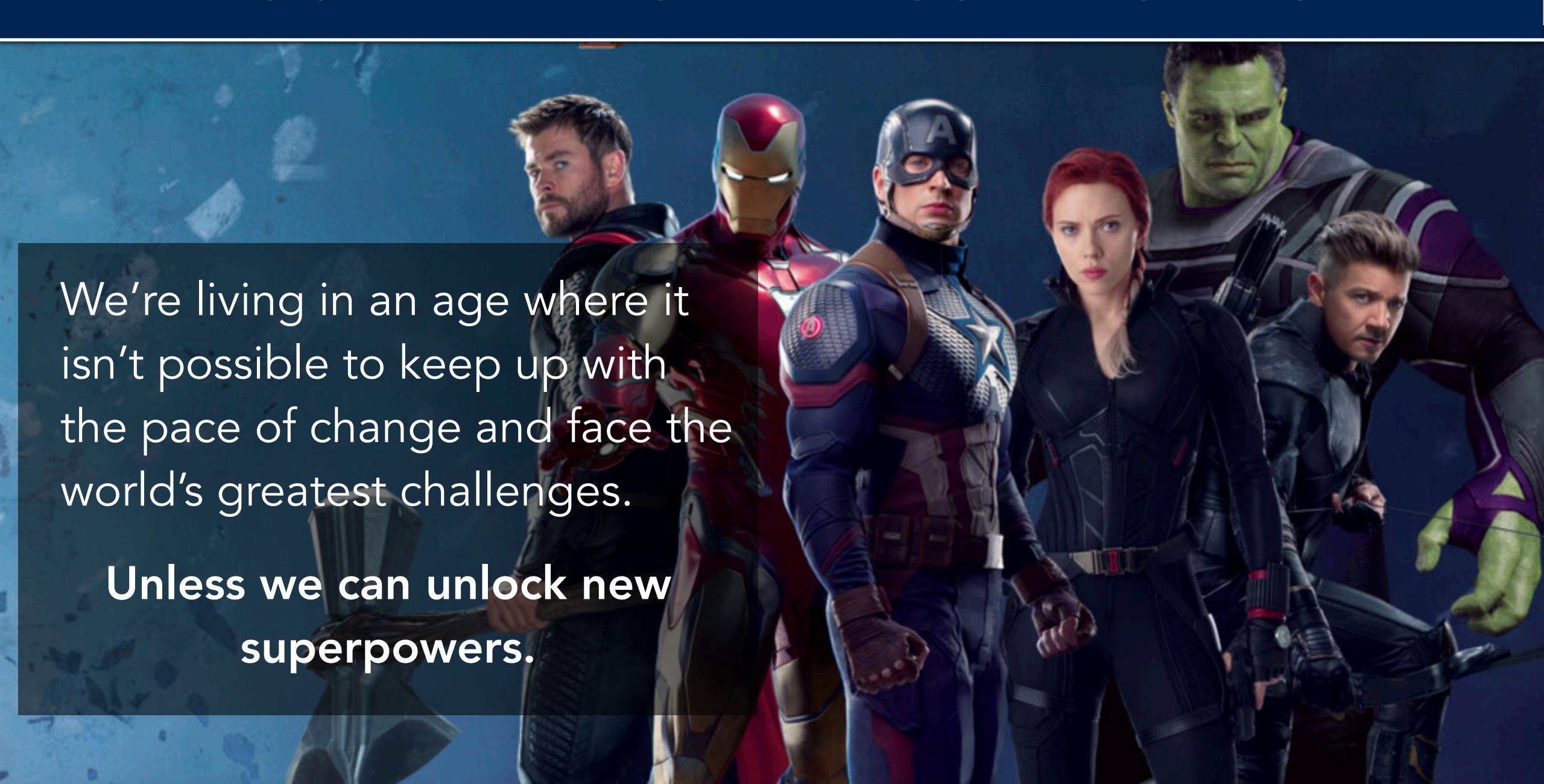


#### ARE YOU READY FOR THE COMING DECADE?



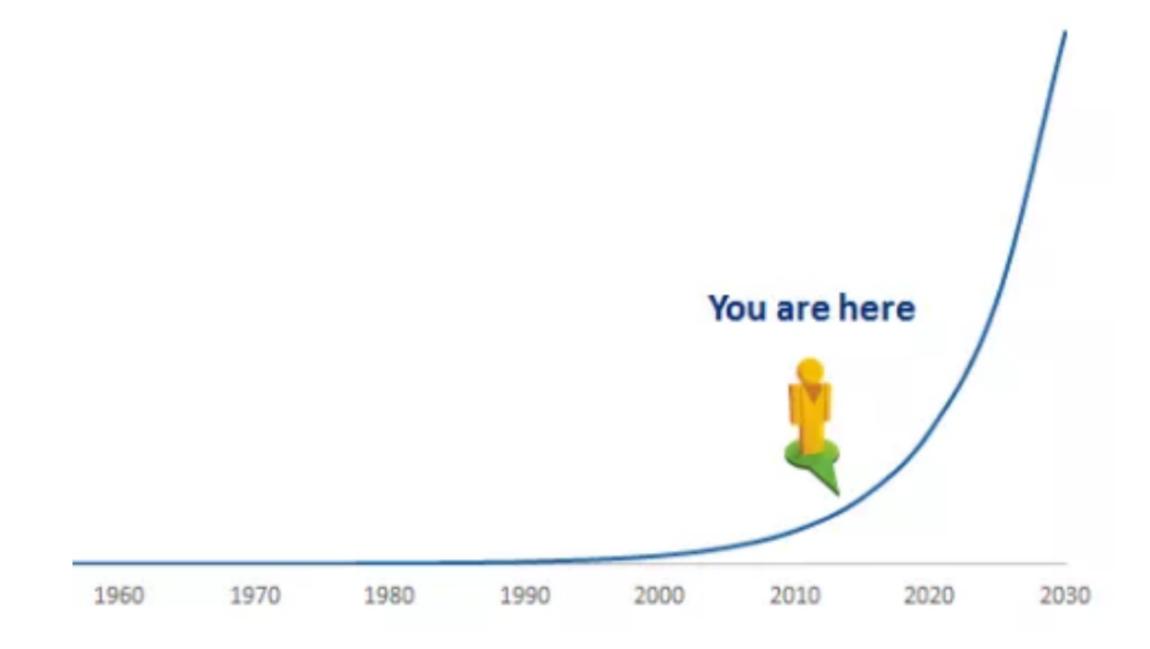
### ARE YOU READY FOR THE COMING DECADE?



# The Rice and Chessboard Story









Moore's Law started in 1958, and computing power has doubled every 18 months: "by that calculation, we entered the second half of the chessboard with digital progress in about 2006."

"For me that really helps me to understand why we are seeing smartphones and self-driving cars, and automatic translation and powerful artificial intelligence and this amazing parade of technologies. I think of them as second half of the chessboard technologies."

~ Andrew McAfee

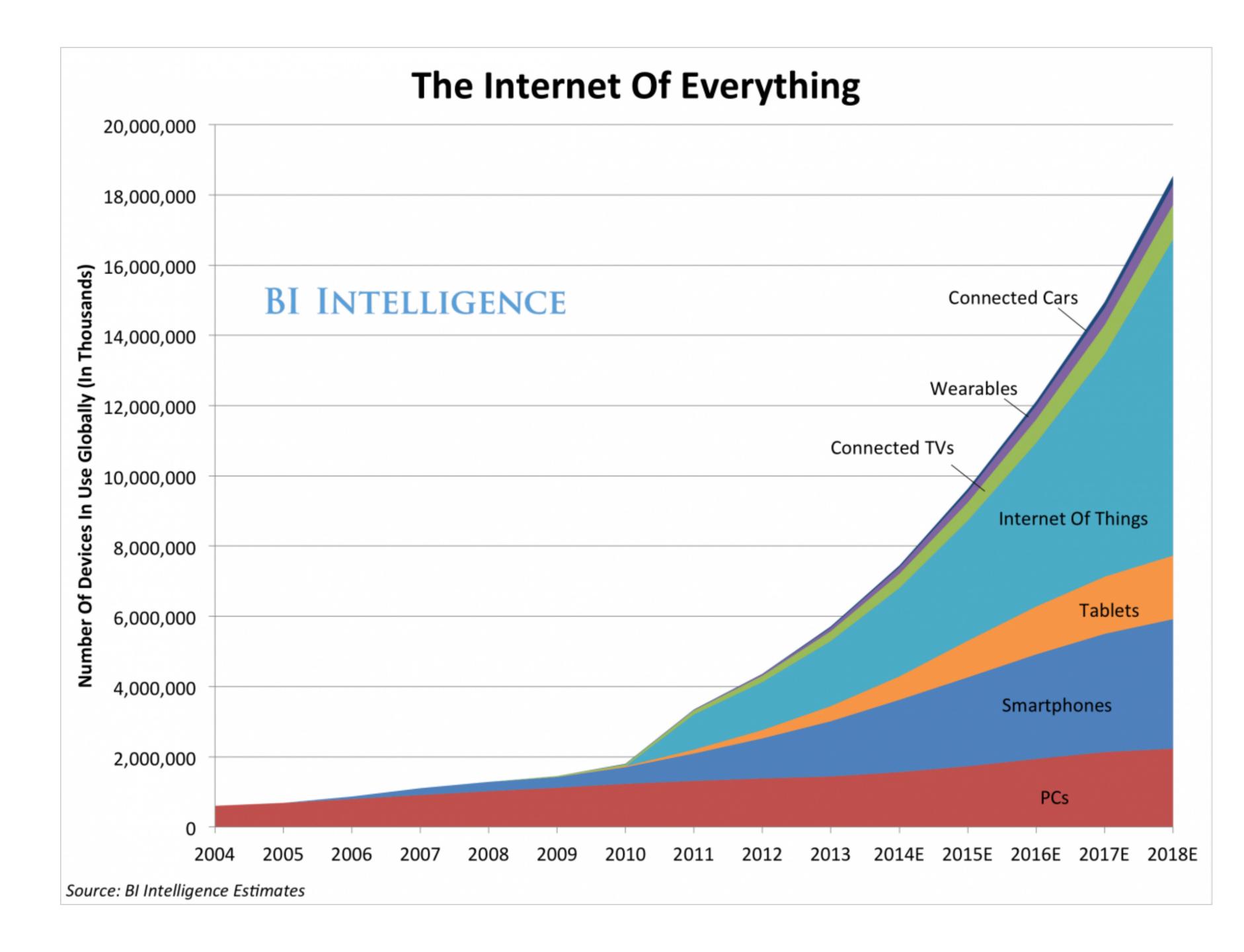
"China has 820 million Internet Users. More than double the entire population of USA."

"USA makes up less than 8% of all Internet users."

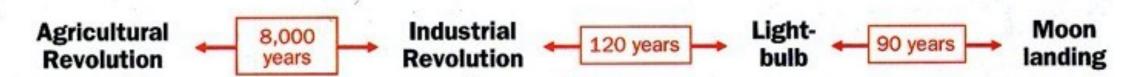
"Humans make up less than 45% of Internet traffic."

"There are more than four million new blog posts every day."

"Google processes over seven billion search queries a day. 15% of these queries have never been searched before."



#### The accelerating pace of change ...



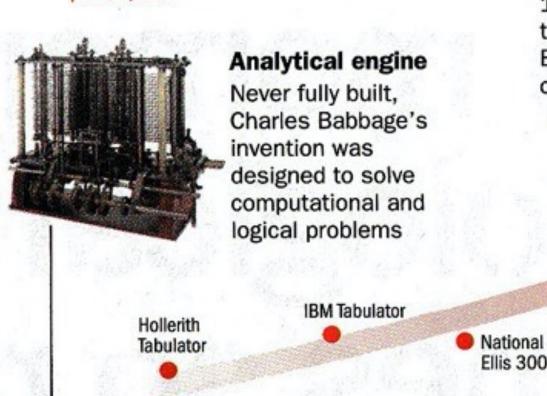
#### 2 ... and exponential growth in computing power...

Computer technology, shown here climbing dramatically by powers of 10, is now progressing more each hour than it did in its entire first 90 years

#### **COMPUTER RANKINGS**

By calculations per second per \$1,000

1900



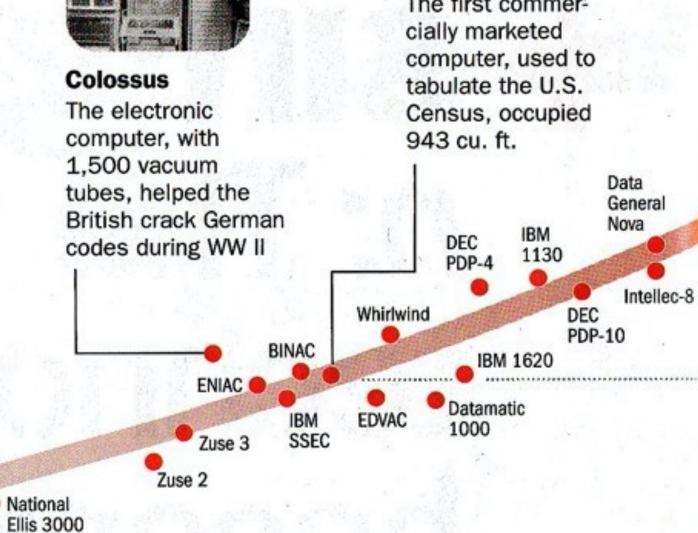
-ELECTROMECHANICAL -

1920



computer, with 1,500 vacuum tubes, helped the codes during WW II

1940



1960



UNIVAC I The first commer-

Pentium II PC Pentium IBM PC Compaq Deskpro 386

- INTEGRATED CIRCUITS -

1980

the compact

computers

machine was one of

the first massively

popular personal

#### **Power Mac G4**

Mac Pro

World

Wide

Web

The first personal computer to deliver more than 1 billion floating-point operations per second

2000



2020

2011

3 ... will lead to the

**Singularity** 

Human

genome

sequenced

of human in 2023

2045

1026



2045

Surpasses

brainpower

equivalent

to that of

all human brains combined

Surpasses brainpower

Surpasses brainpower of mouse in 2015

#### DECADE DNA

2000-2010

Emails / Eyeballs

Desktop

Productivity

Static

2010-2020

SM / CPA / UGC

Mobile

Conversation

Social

2020-2030

DL / LTV / NPS

Sensors

Transformation

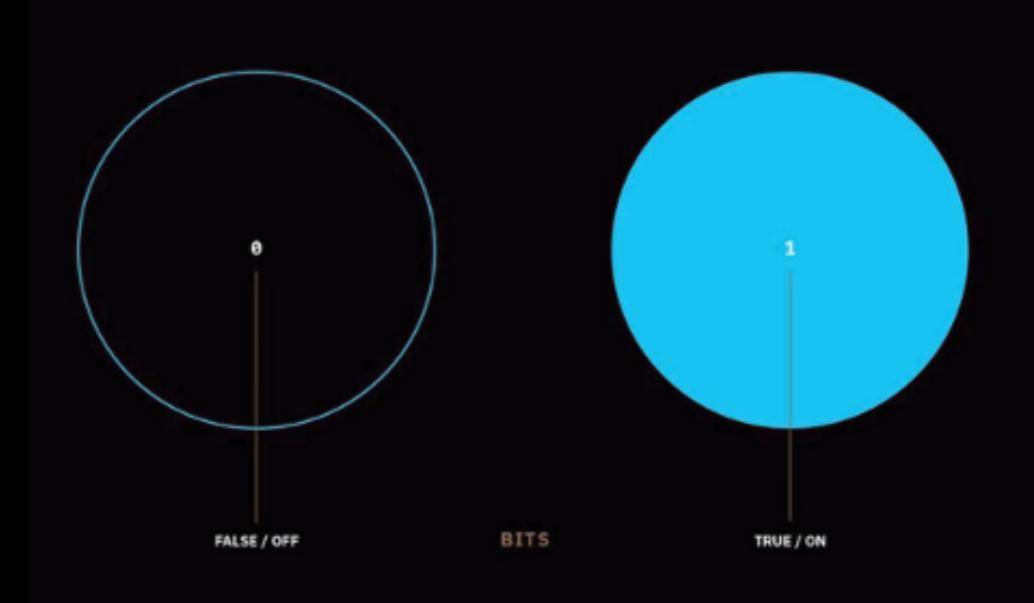
Sensory

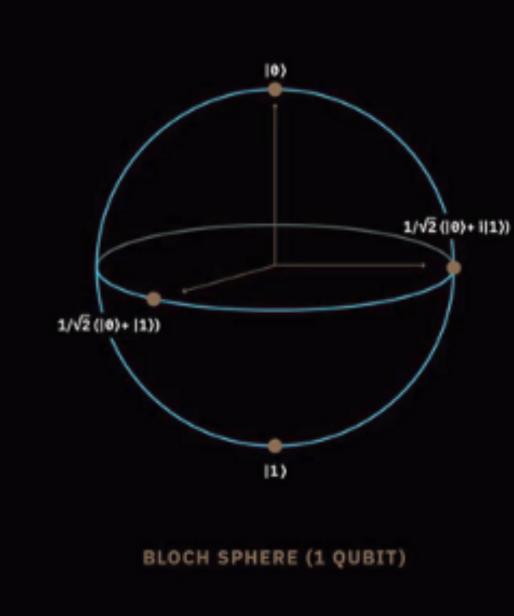
#### THINK DIFFERENT

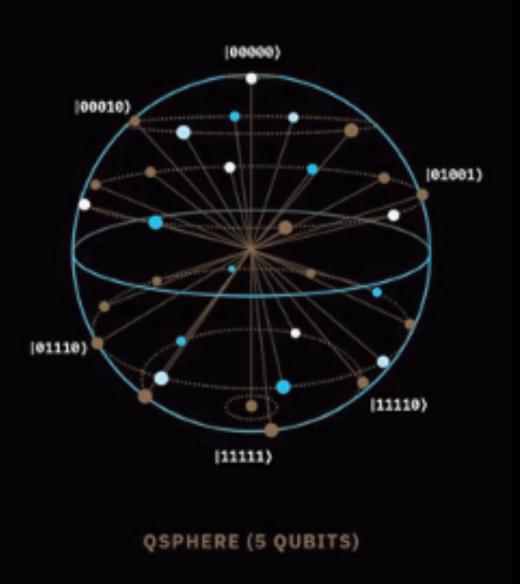
# Why is quantum different?

1. Superposition

N qubits 2<sup>N</sup> paths







Classical states

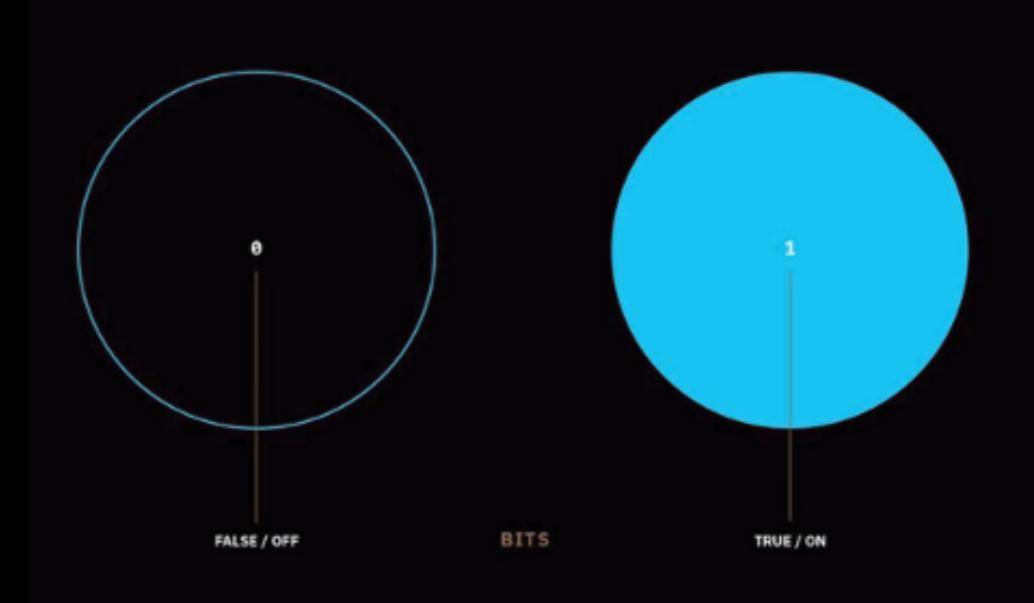
Quantum states

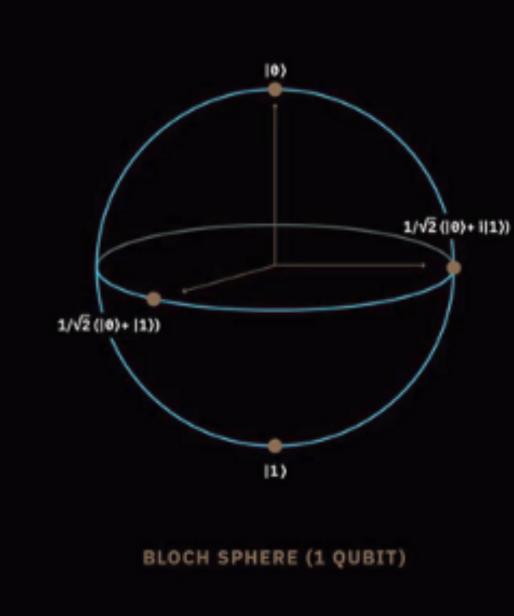
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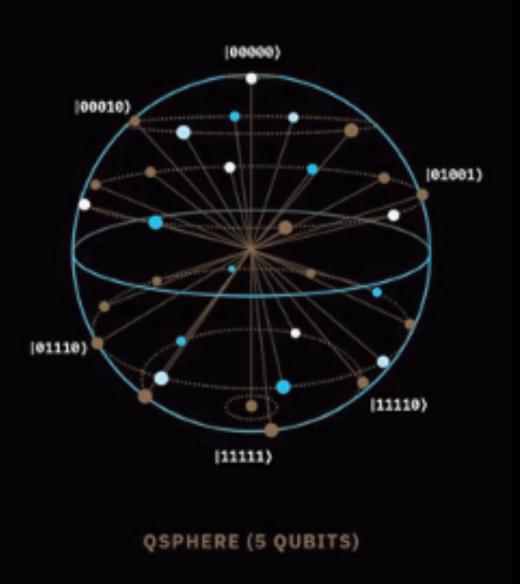
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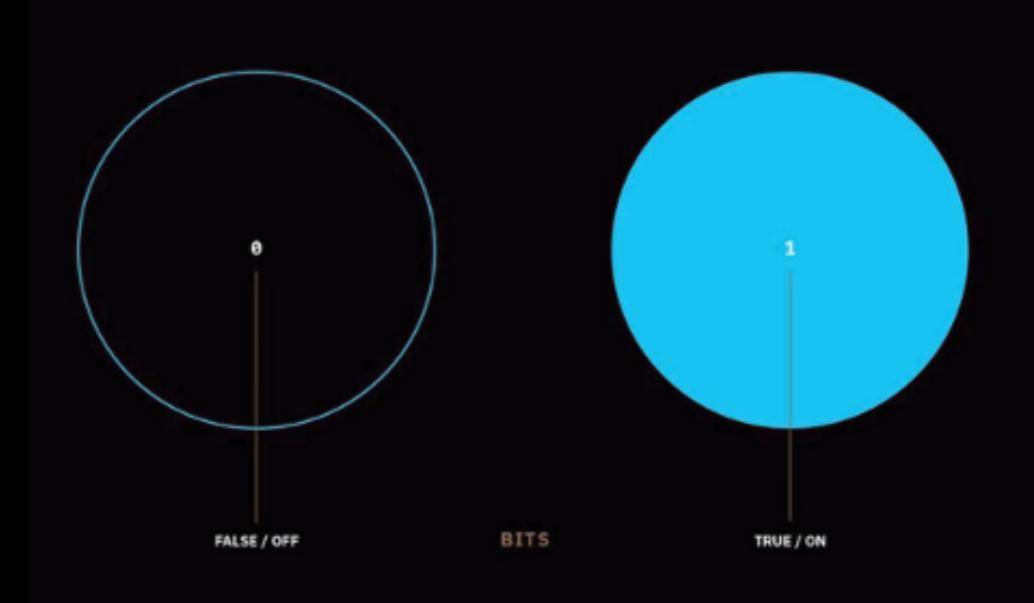
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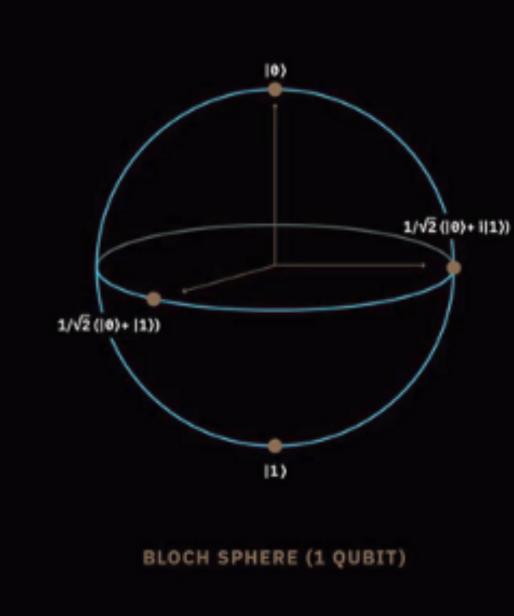
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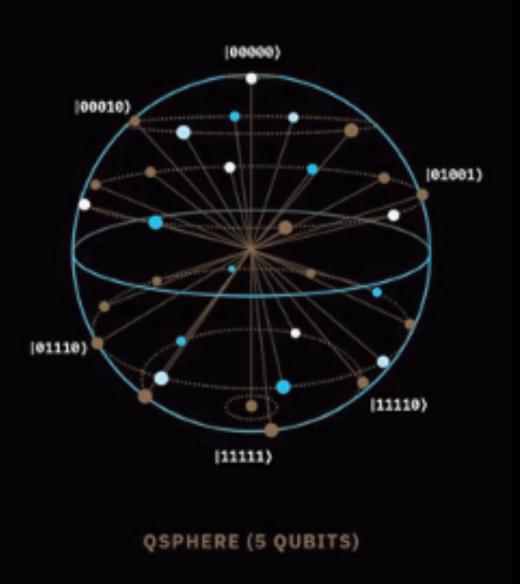
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Classical states

Quantum states

#### SOCIETY 5.0

#### THE COMING DECADE

# Modern society has reached its limits. Society 5.0 will liberate us

People will be expected to exercise rich imaginations to identify a variety of needs and challenges scattered across society and the scenarios to solve them, as well as creativity to realize such solutions by using digital technologies and data. Society 5.0 will be an Imagination Society, where digital transformation combines with the creativity of diverse people to bring about "problem solving" and "value creation" that lead us to sustainable development. It is a concept that can contribute to the achievement of the Sustainable Development Goals (SDGs) adopted by the United Nations.

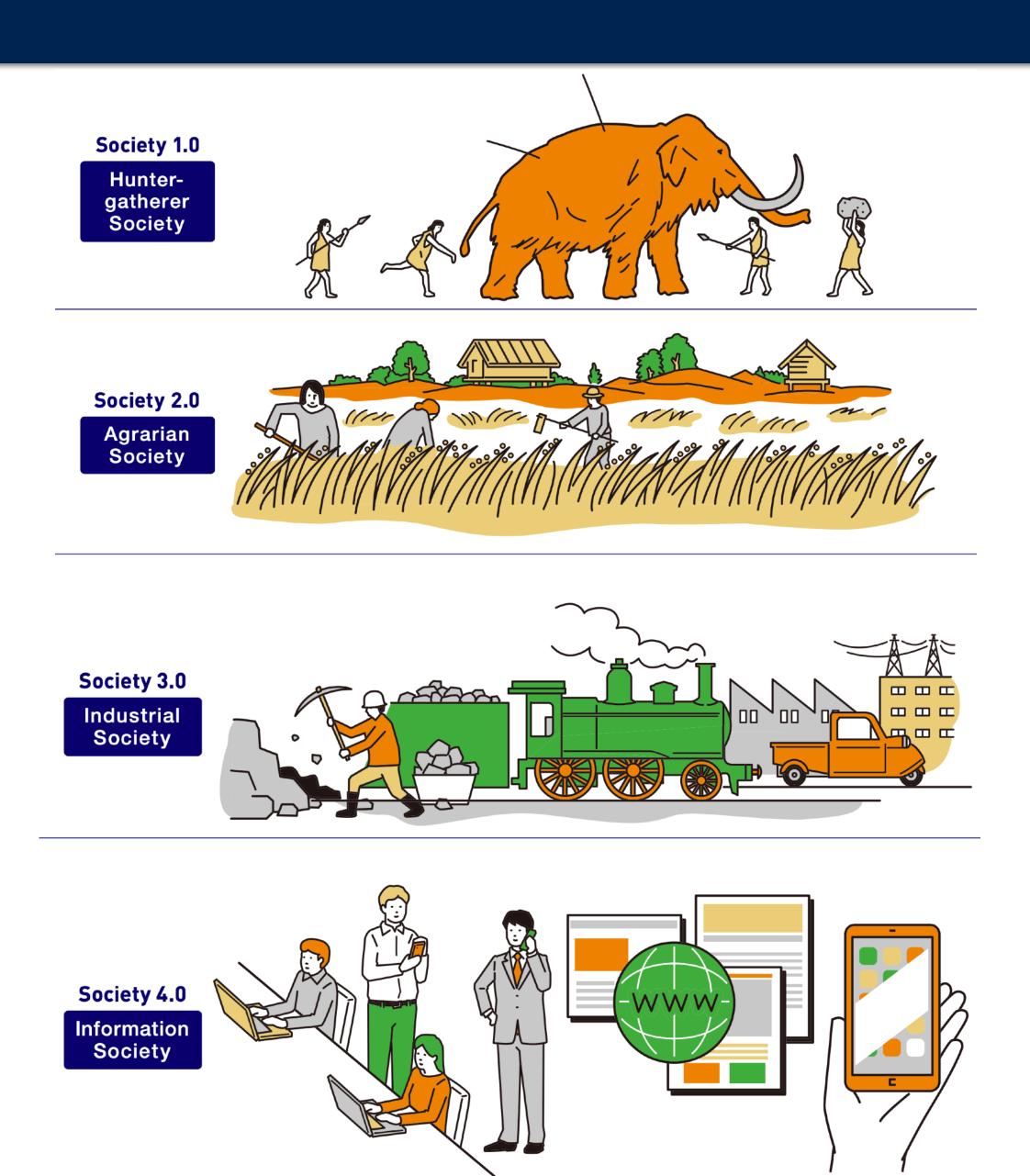


Facing the future: A boy celebrates the New Year in Tokyo

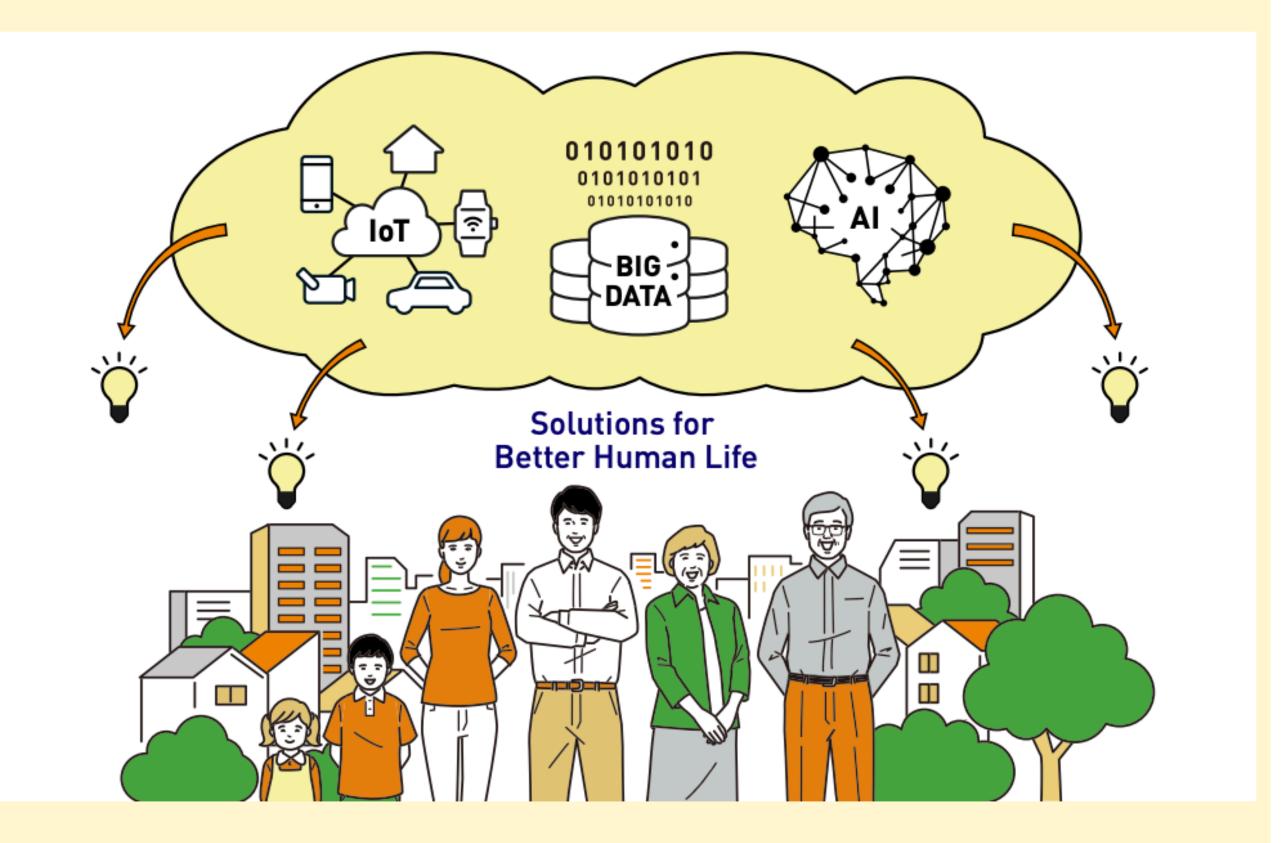
Image: REUTERS/Kim Kyung-Hoon

#### SOCIETY 5.0

# THE 5TH REVOLUTION



#### **Entering Society 5.0**



Big Data collected by IoT will be converted into a new type of intelligence by AI and will reach every corner of society. As we move into Society 5.0 all people's lives will be more comfortable and sustainable as people are provided with only the products and services in the amounts and at the time needed.

# SOCIETY 5.0 AN ENTREPRENEUR BLUEPRINT



# Japan's 'Society 5.0' initiative is a road map for today's entrepreneurs

Boldly identified as "Society 5.0," Japan describes its initiative as a purposeful effort to create a new social contract and economic model by fully incorporating the technological innovations of the fourth industrial revolution. It envisions embedding these innovations into every corner of its ageing society. Underpinning this effort is a mandate for sustainability, bound tightly to the new United Nations global goals, the SDGs. Japan wants to create, in its own words, a "super-smart" society, and one that will serve as a road map for the rest of the world.

Japan hosts its first-ever G20 summit in 2019, and this grand initiative will be on the agenda at the official B20 (Business 20) summit headed by the chairman of **Hitachi** •.

https://techcrunch.com/2019/02/02/japans-society-5-0-initiative-is-a-roadmap-for-todays-entrepreneurs/

#### SOCIETY 5.0

#### A NEW RENAISSANCE

# Forget Unicorns. We Need More 'Zebra' Startups.

Zebra companies are characterized by doing real business, not aiming to disrupt current markets, achieving profitability and demonstrating it for a while, and helping to solve a societal problem. As explained by Mara Zepeda, CEO and co-founder of Switchboard, zebra companies "are both black and white": They are for-profit and for a cause.

Facebook—the ultimate unicorn—was <u>weaponized</u> to spread fake news during the presidential election. Uber has come under fire for <u>supporting</u> <u>dubious political agendas</u>, <u>tolerating a toxic workplace culture</u>, <u>manipulating employee wages</u>, and <u>circumnavigating regulations</u>. Medium has backpedaled, having <u>realized</u> that while clickbait content may produce the ad-revenue hockey stick investors want to see, it undermines the founders' original mission to create a publishing model that enlightens, informs, and rewards quality over quantity.

We believe that developing alternative business models to the startup status quo has become a central moral challenge of our time. These alternative models will balance profit and purpose, champion democracy, and put a premium on sharing power and resources. Companies that create a more just and responsible society will hear, help, and heal the customers and communities they serve.



# Unicorn

Purpose: Exponential growth

Outcome: Monopoly

Focus: Quantity

Method: Competition

Measure: User acquisition



# Zebra

Purpose: Sustainable prosperity

Outcome: Community

Focus: Quality

Method: Collaboration

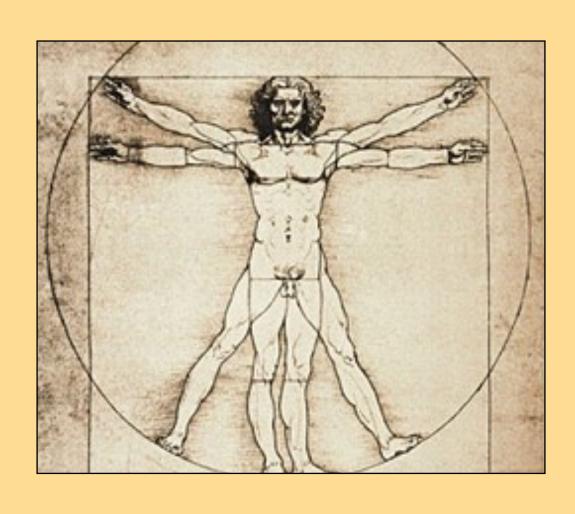
Focus: User success

Is your startup a Unicorn or a Zebra?

## SOCIETY 5.0

# BECOMING SUPERHUMAN

# Entrepreneur 4.0



Consultant
Hi Tech
Influencer
Unicorns
Purpose Driven
Venture Capital

# Entrepreneur 5.0

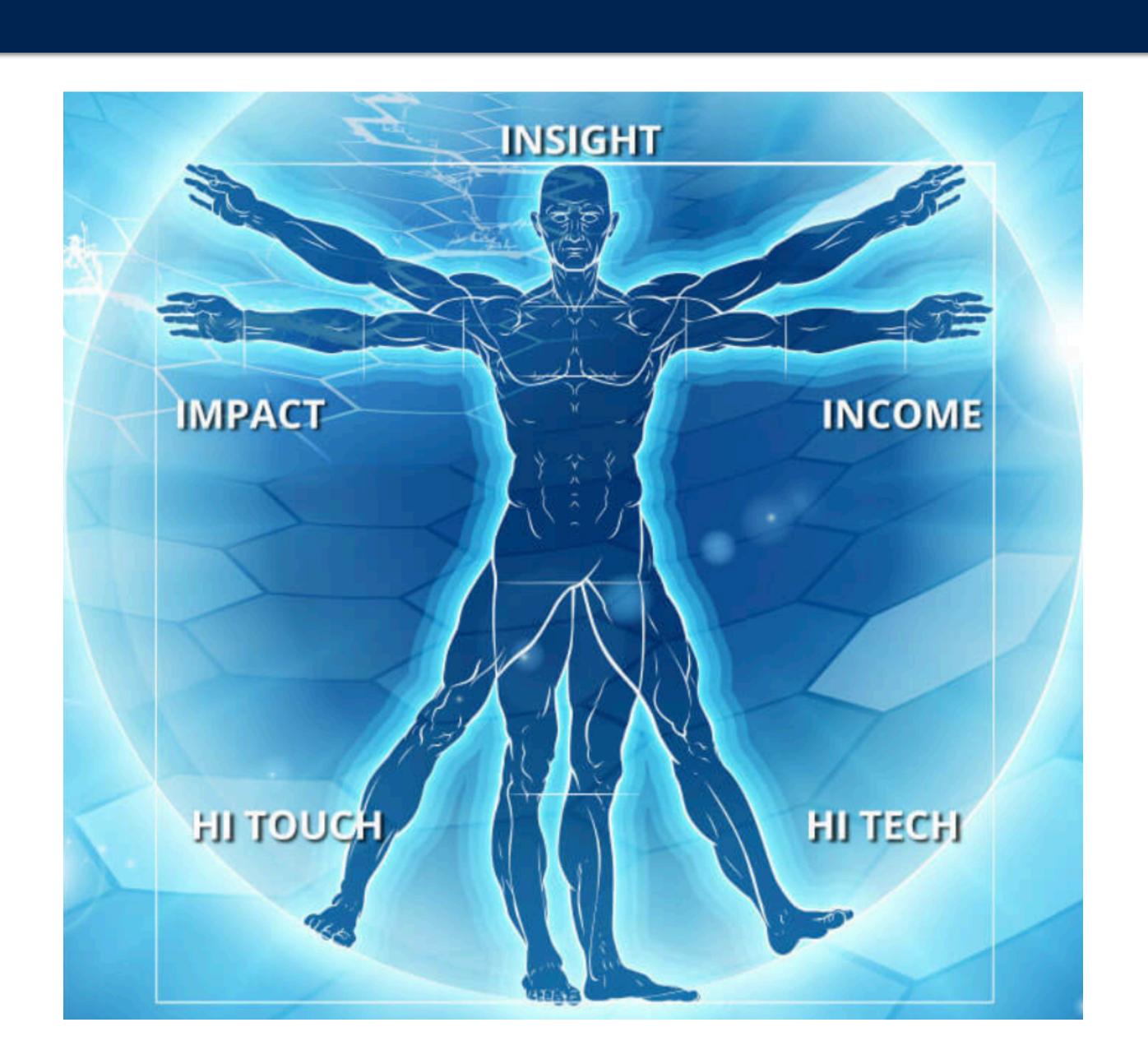
Digital Layer
Practitioner
Hi Touch
Integrator
Zebras
Purpose Centred
Venture Builder

#### 5 FUNDAMENTALS

Entrepreneur 4.0 chose between employee or employer. Between being a tech startup, social entrepreneur or digital nomad. Between online or offline.

Entrepreneur 5.0 creates a job instead of getting a job: As both employee and employer. They value making money, making a difference, and living their best life: Income, impact and insight.

They use AI, AR and the digital layer to be both offline and online, hi touch and hi tech. They are the new renaissance man and woman.



#### ARE YOU READY FOR THE COMING DECADE?

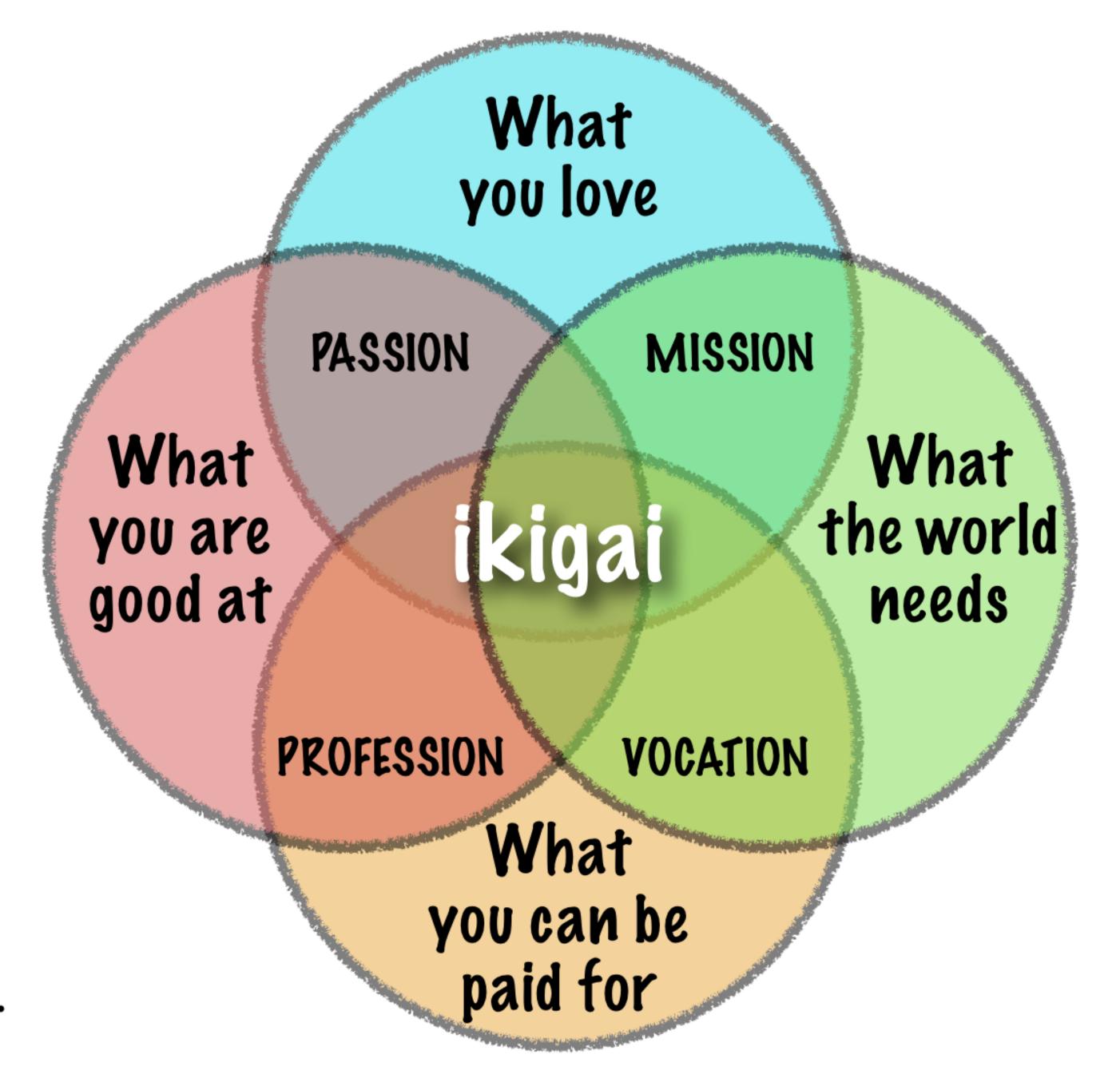


# Entrepreneur 5.0 Part Two

# 生き甲斐 ikigai

ikigai is the Japanese concept of "a reason for being." Everyone has an ikigai. To find it requires a journey of self discovery. But the search is worth it.

Your ikigai is the meaning to your life.









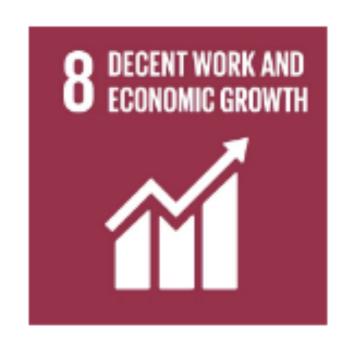


























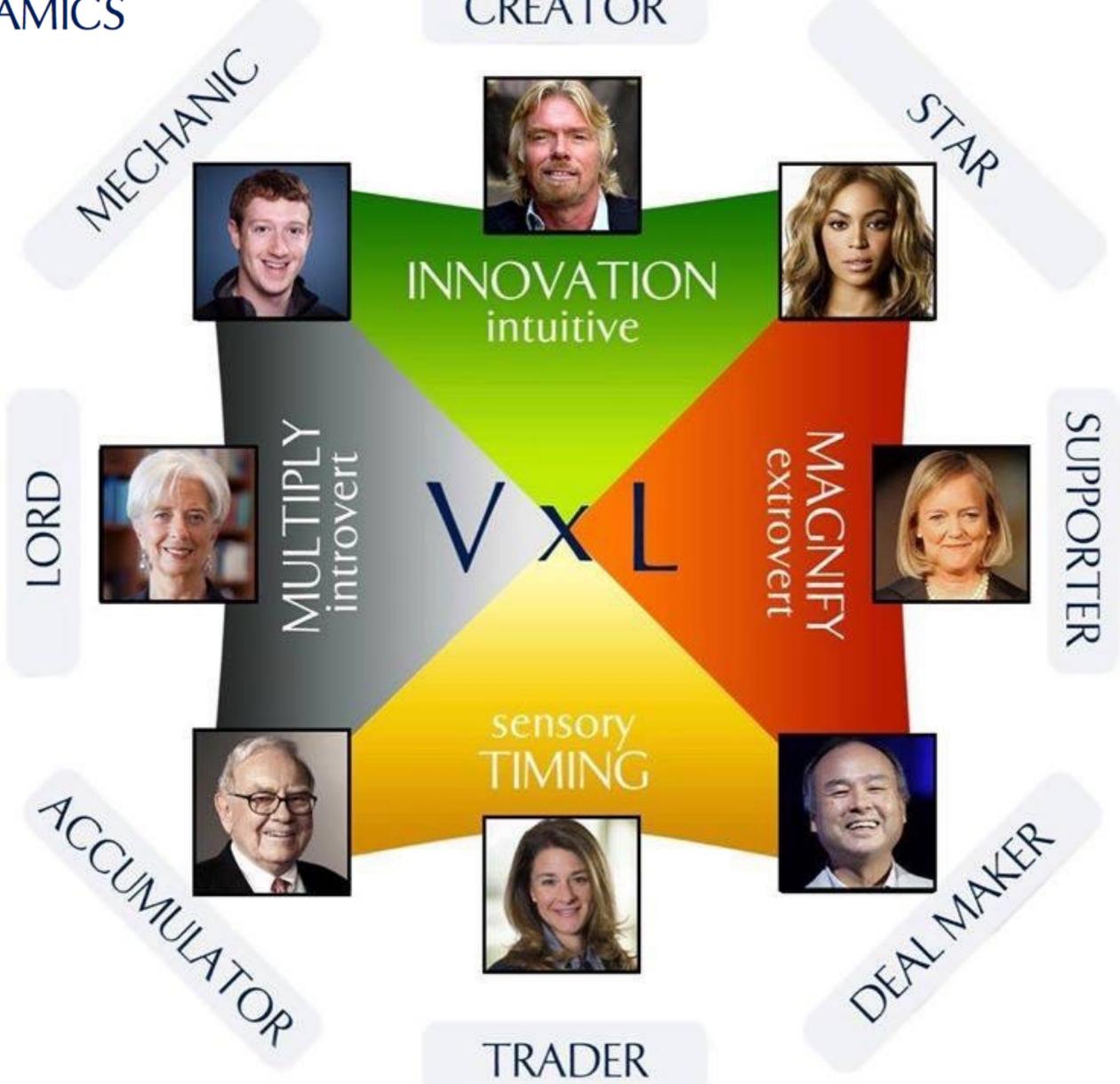








#### **CREATOR**



# The Wealth Lighthouse



Violet: Composer

Indigo:Trustee

Blue: Conductor

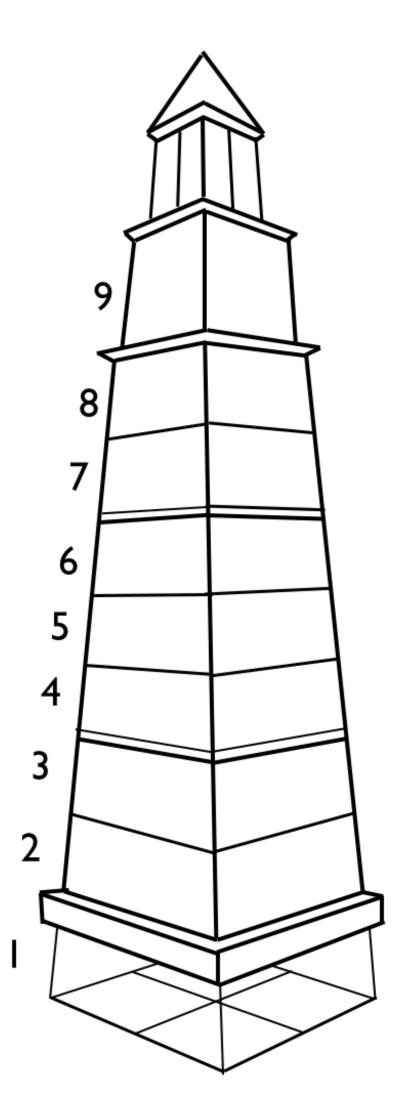
Green: Performer

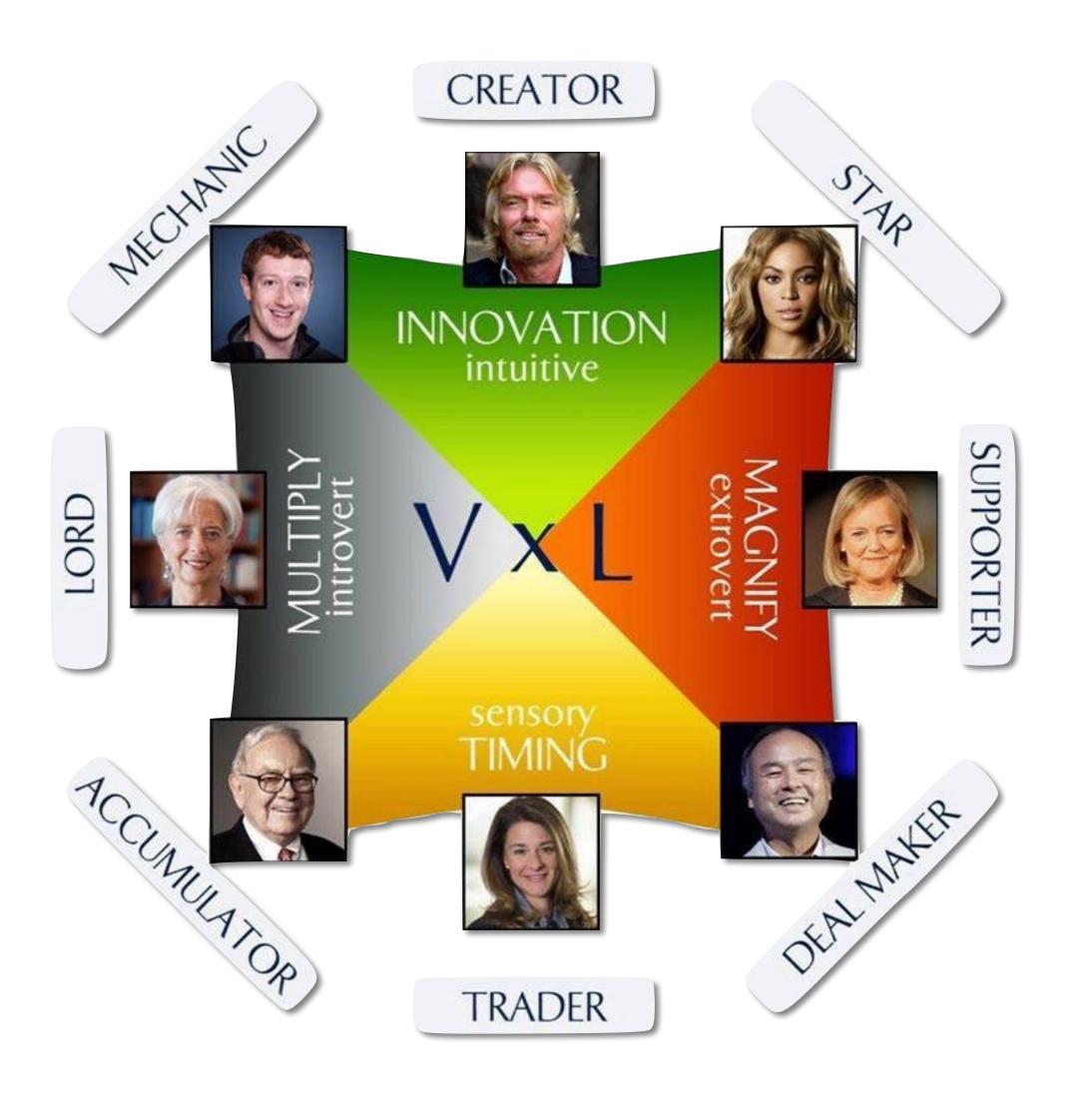
Yellow: Player

Orange:Worker

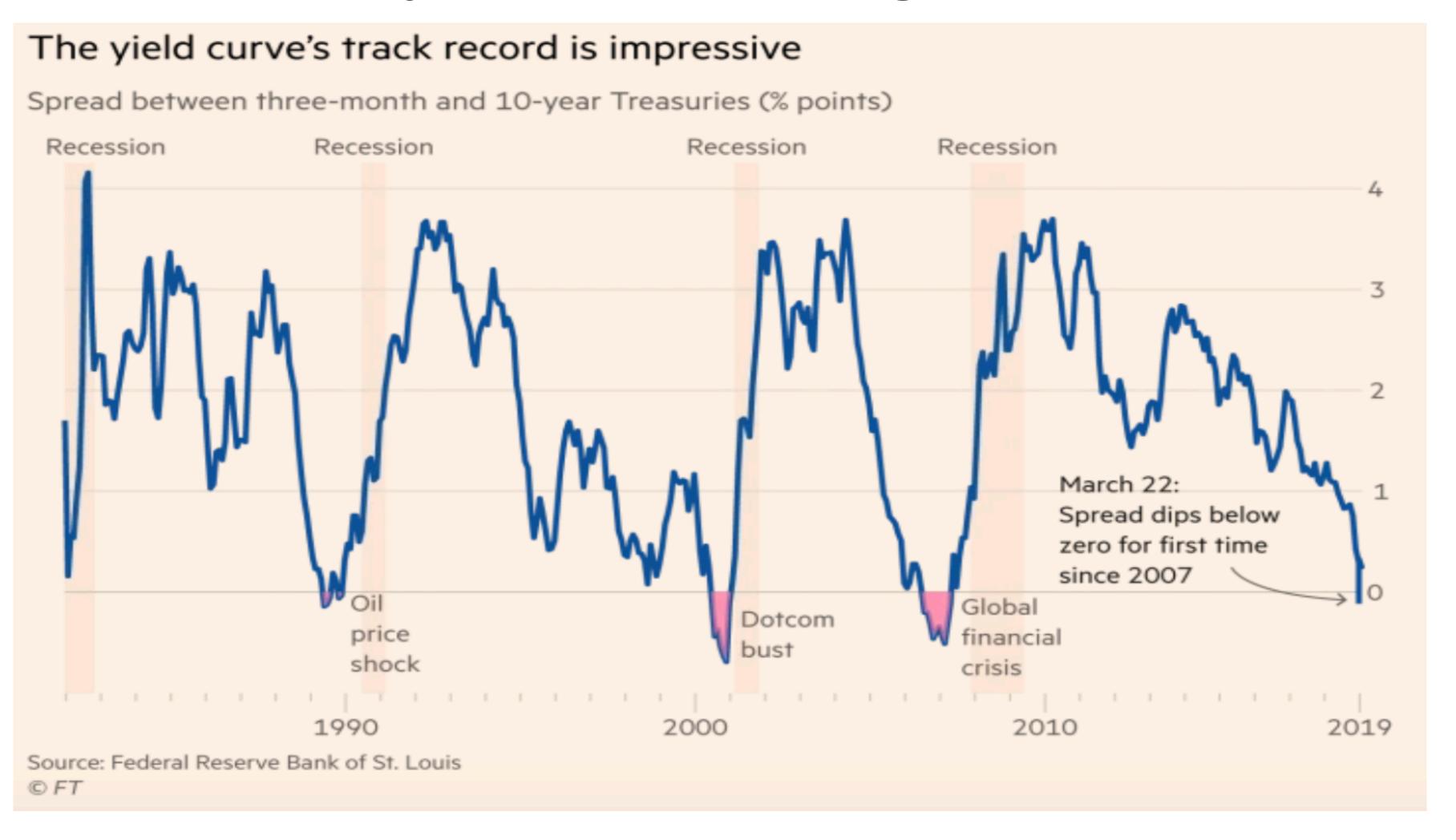
Red: Survivor

Infrared:Victim





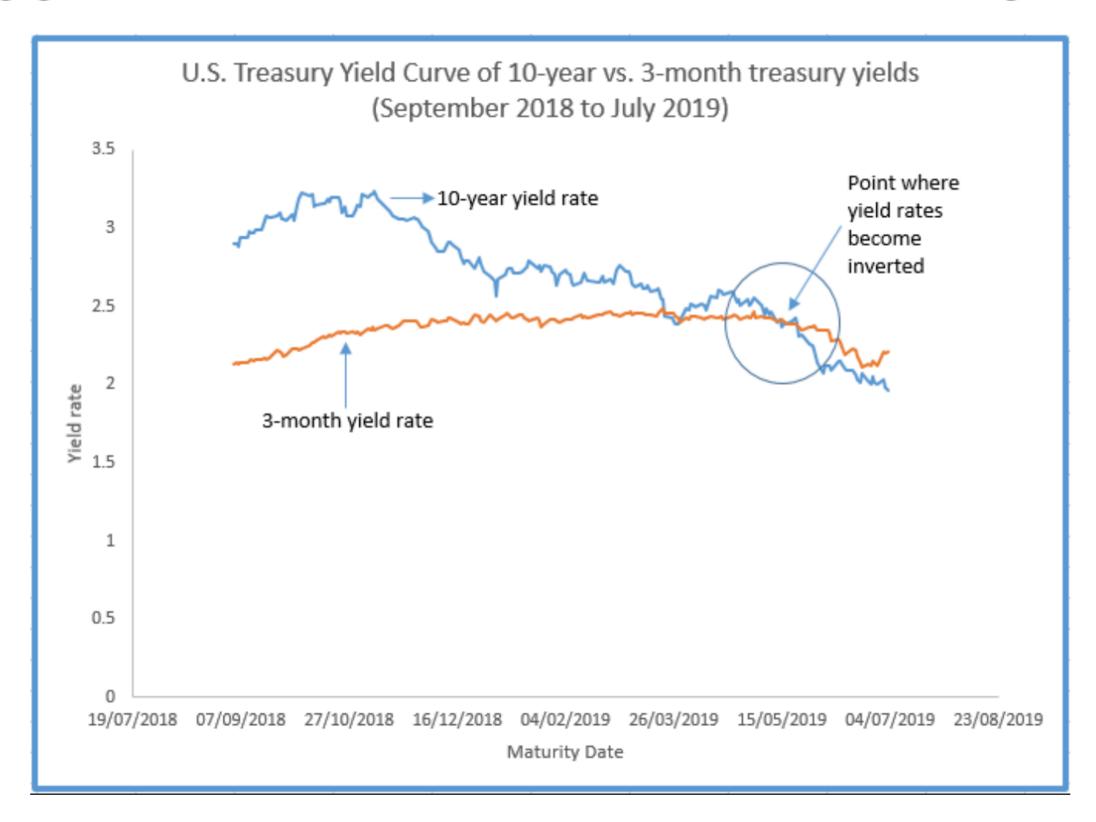
# The U.S. Yield Curve has inverted before Every one of the 9 recessions since 1955. It just inverted again...



ECONOM

July 5, 2019 9:17 am Updated: July 5, 2019 1:54 pm

# Model that predicted 2008 financial crisis suggests another recession is coming:



An economic indicator that has predicted every major recession since the 1960s is sending another warning.

It's called the U.S. Treasury yield curve and, when inverted, is considered to be the most reliable indicator of an upcoming recession. As of July 2019, the curve has been inverted for an entire fiscal quarter.



STILL MANAGES TO SUBVERT AND SURPRISE

:OLLOWIIS



(ONEYBO

#### The Single Most Reliable Recession Indicator of the Past 50 Years Has Officially Started Blaring

By JORDAN WEISSMANN

JULY 03, 2019 • 8:23 AM



As of this week, the U.S. Treasury yield curve has now been inverted for a full quarter—an incredibly dull-sounding turn of events that happens to be an unusually reliable warning sign that an economic downturn is on the way. The yield curve has flipped prior to each of the last seven official recessions over the past 50 years, without a single false-alarm during that stretch. If securities could talk, in other words, they'd be screaming bloody murder about trouble ahead.

#### THE VALUE CYCLE



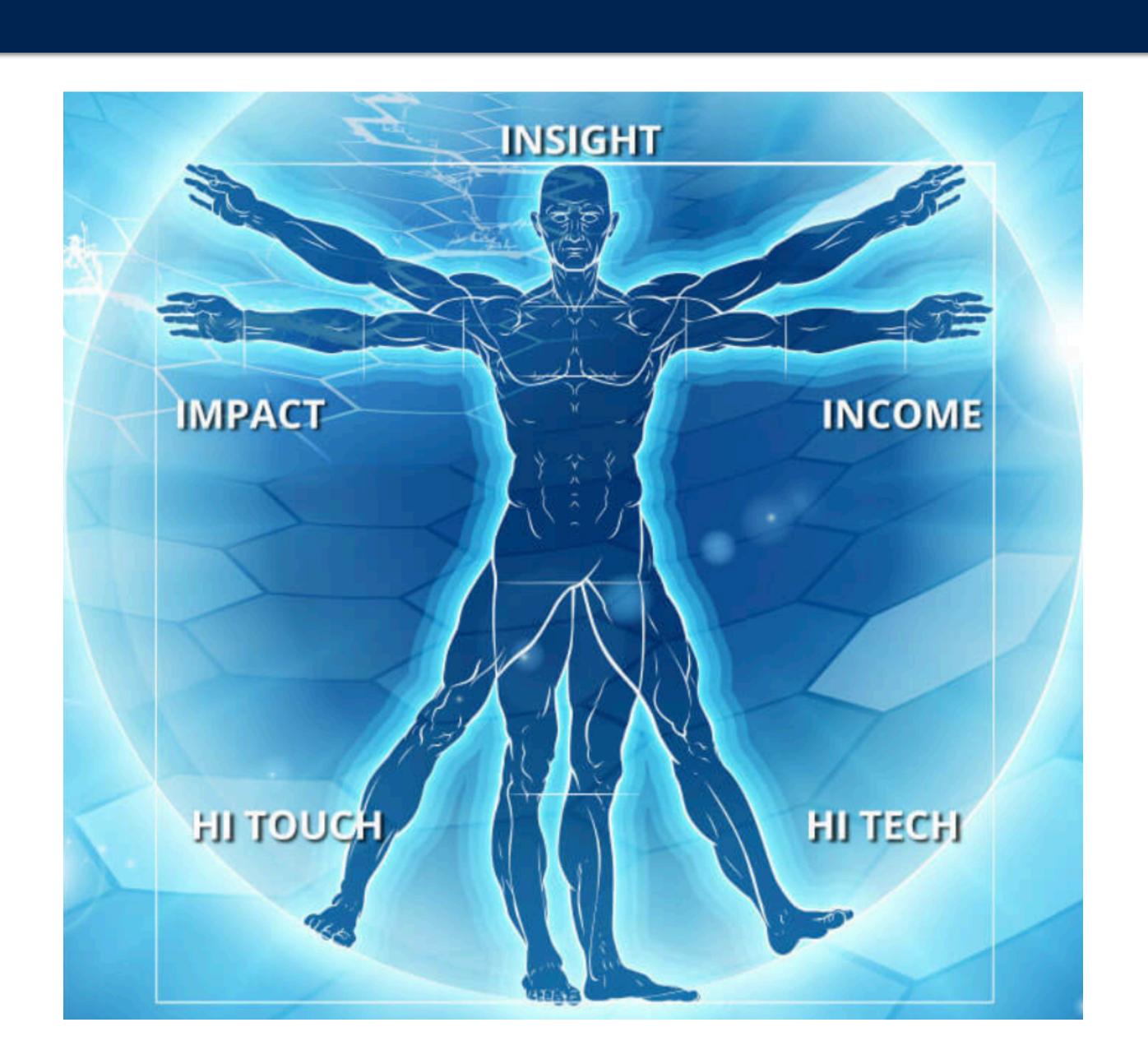
At the heart of every 5.0 enterprise is a self-growing, self-improving, automatic cash generating engine

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#### 5 DAY COURSE

JUNE 28 DAY ONE



#### Insight

First five steps to design your business to gives you the lifestyle, freedom and growth that you desire and deserve.

JUNE 29 DAY TWO



#### **Impact**

First five steps to ensure your business is set up for maximum impact to serve the people, places and purpose you care about, leaving a legacy.

JUNE 30 DAY THREE



#### Income

First five steps to choose the right growth model that gives you the income and exponential growth that it's now possible to achieve regardless of your industry.

JULY 1 DAY FOUR



#### **High Touch**

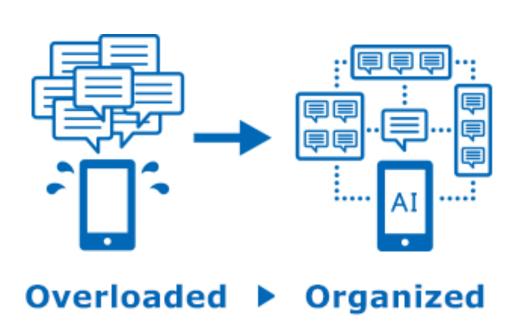
First five steps to develop the critical highvalue customer touch points to ensure you have customers and a community that you attract and grow automatically.

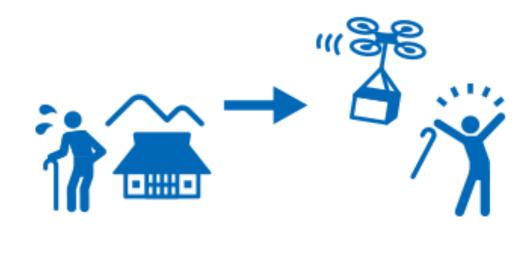
JULY 2 DAY FIVE



#### **High Tech**

First five steps to adopt the latest highleverage technology to become super-savvy on what your customers want and how to turn them into raving fans.





**Isolated** 

Connected

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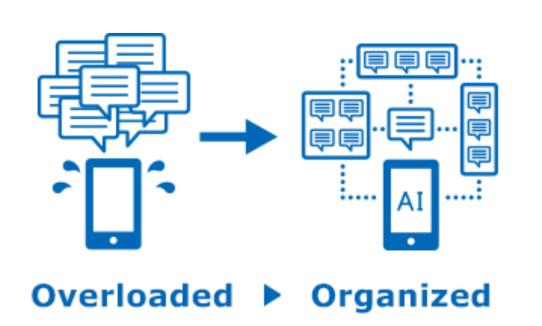
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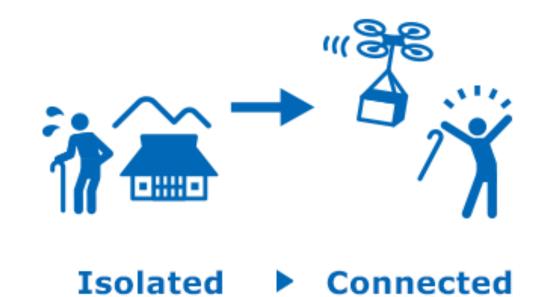
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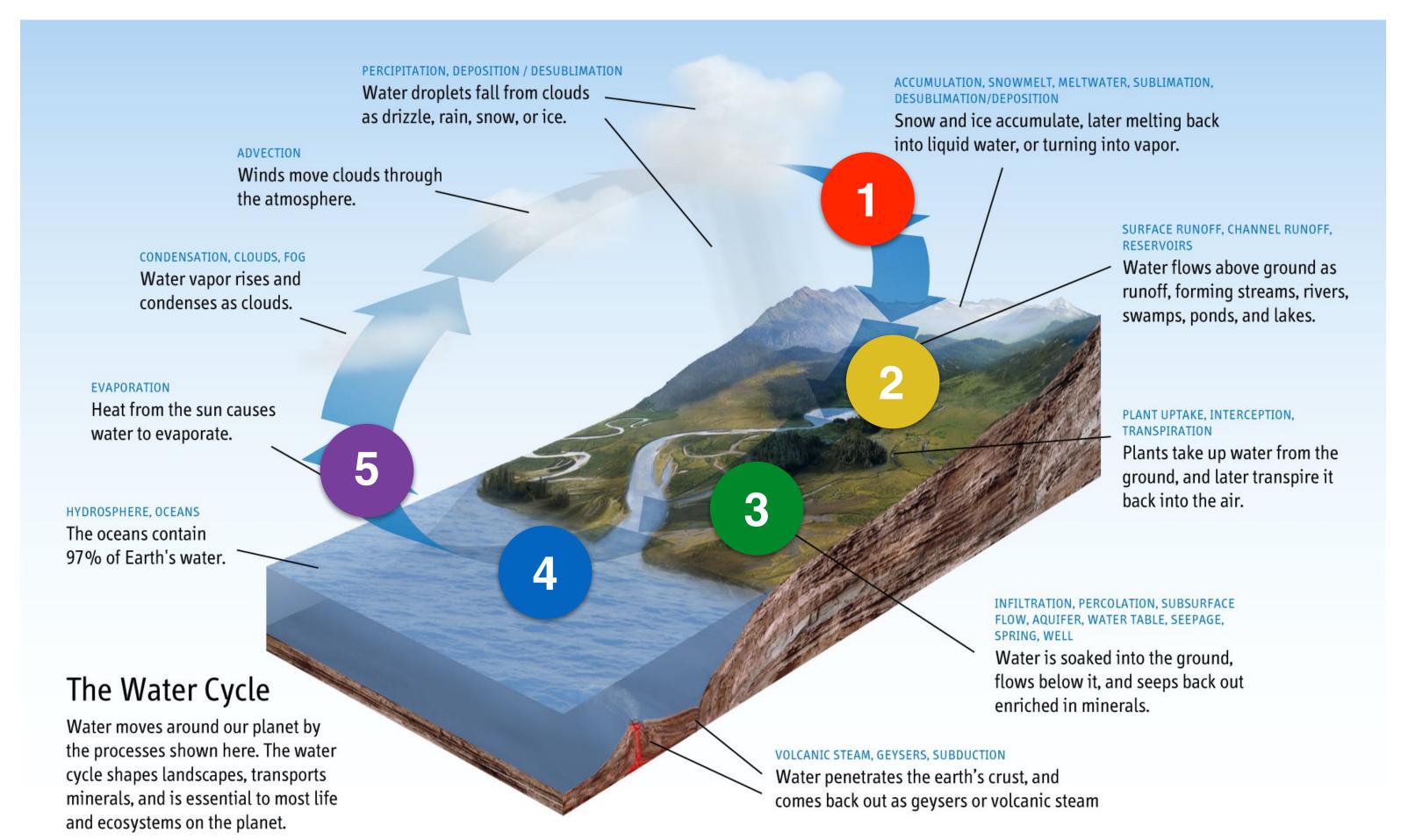




#### THE VALUE CYCLE

Entrepreneur 4.0 focuses at 'funnels', which assumes a limitless flow of new customers. Entrepreneur 5.0 focuses at 'cycles' which takes into account the full cycle of customers, trust, team, time and money.





#### 5 STEP PATHWAY

Entrepreneur 4.0 have to choose between non-scalable offline customer pathways for high value products or scalable online customer pathways for low cost products. And even workable pathways fall in effectiveness over time. Entrepreneur 5.0 combines high tech and high touch to create predictable, automated, self-improving pathways that use AI and human connection to scale effectively and sustainably.

1

Followers

Diamond

What is your 4P
diamond that
sparkles from a
distance? This is
your story that
attracts the
attention of new
followers from
multiple sources

2

Community

**Gold Dust** 

What is your zero cost, scalable **gold dust** that grows and engages your community to invest their **time** and share in trackable ways?

3

**Prospects** 

Experience

What is the hitouch, hi-tech experience you are delivering so prospects can build trust in your problem-solving and make a decision to buy?

4

Customers

**Transformation** 

What is the hitouch, hi-tech transformation that all your customers will have that's worth their money, so they return and recommend you?

5

**Raving Fans** 

Golden Halo

What is the global golden halo you nurture around your pathway that creates automatic, self-improving growth in your customers and partners?

#### STEP 1: MAKE IT RAIN



**Followers** 

**Diamond** 

What is your 5P diamond that sparkles from a distance? This is your story that attracts the attention of new followers from multiple sources

#### **Top Five Diamonds**

1. Toolbox

2. Video

3. Audio

4. Download

5. Post / Article

Problem
Why? Amygdala

Promise

What? Frontal Lobe



Purpose

When? Temporal Lobe

# STEP 1: MAKE IT RAIN



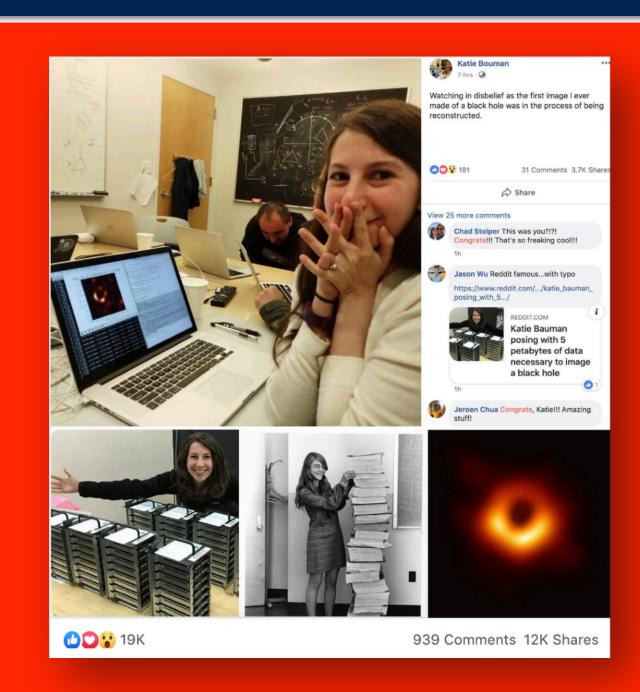
**Followers** 

**Diamond** 

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## Five Rainmaking Principles

- 1. Love your customer intensely
- 2. Make it eye-to-eye personal
- 3. Currency is king
- 4. Make heroes not victims
- 5. 'Who must I share this with?'





# STEP 2: SPREAD GOLD



Community

**Gold Dust** 

What is your zero cost, scalable **gold dust** that grows and engages your community to invest their **time** and share in trackable ways?

## Top five gold dust

- 1. Tests & Quizzes
- 2. Gamified Apps
- 3. Competitions
- 4. Awards
- 5. Referral rewards



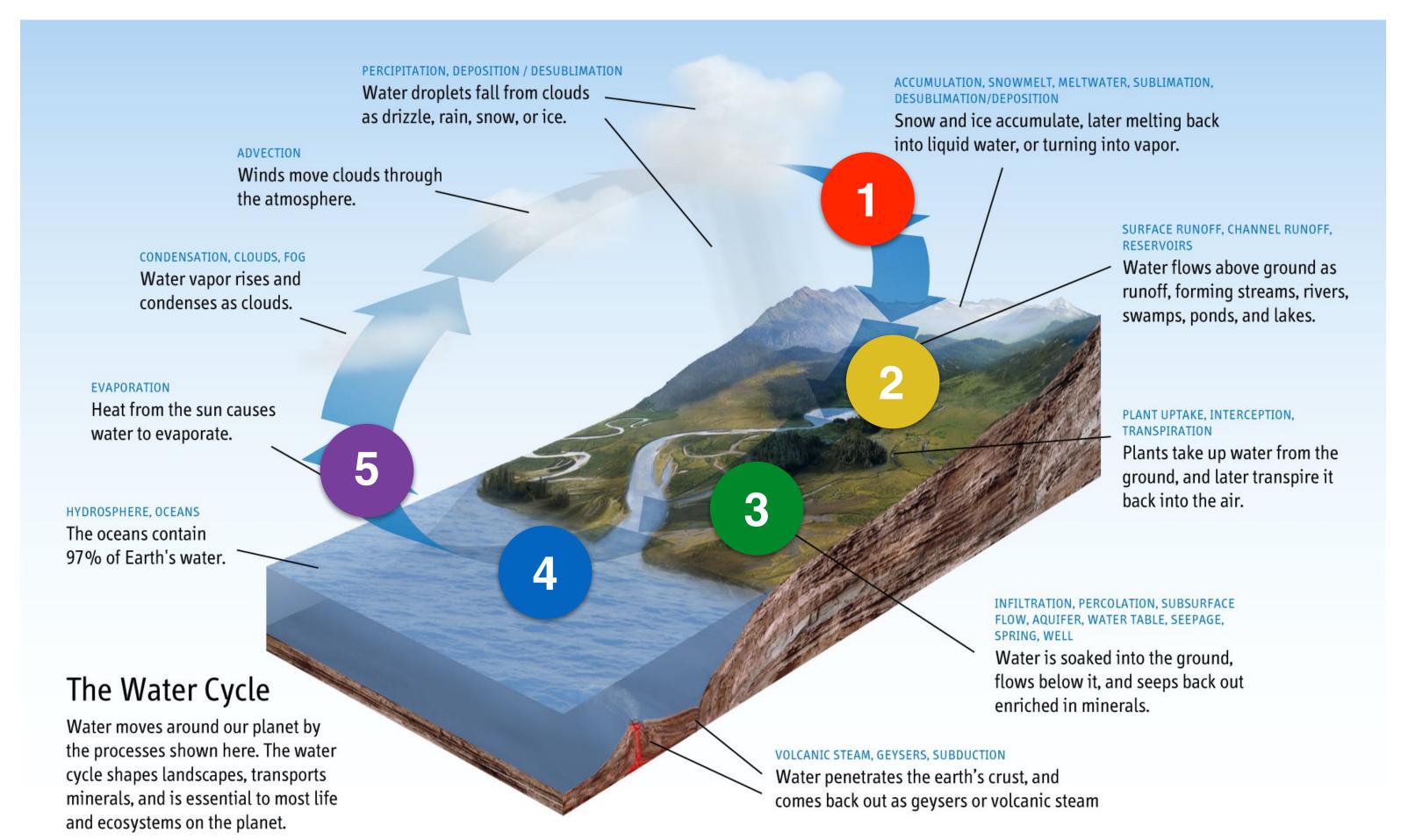
- Automatically scalable
- Zero cost or profitable
- Takes none of your time



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# STEP 3: CREATE FLOW



**Prospects** 

Experience

What is the hitouch, hitech experience you are delivering so prospects can build trust in your problem-solving and make a decision to buy?

## Top five experiences

- 1. One-to-one
- 2. Workshop
- 3. Event
- 4. Webinar
- 5. Community



- Build high-touch trust
- Co-create the solution
- Create flow every time

# STEP 4: MAKE MAGIC



#### **Customers**

#### **Transformation**

What is the hitouch, hitech transformation that all your customers will have that's worth their money, so they return and recommend you?

## Top five transformations

- 1. Solve a problem
- 2. Serve a purpose
- 3. Self-awareness
- 4. Self-mastery
- 5. Self-expression



Care
Content
Connection

## STEP 5: GIVE BACK



**Raving Fans** 

**Golden Halo** 

What is the global golden halo you nurture around your pathway that creates automatic, self-improving growth in your customers and partners?

## Top five golden halos

- 1. Community
- 2. Loyalty program
- 3. Referral program
- 4. Partner pathway
- 5. Investor pathway



Frictionless growth
Frictionless growth
Create flow every time





# Contents

- 1. Our Mission and Market
- 2. Our Curriculum and Companies
- 3. Financial Results and Outlook



# Genius Group

# Highlights

We are a world leading, fast growing Edtech group with a mission to revolutionize our global education system.

We are disrupting the current education model with a student-centered, life long learning curriculum that prepares students with the leadership, entrepreneurial and life skills to succeed in today's market.

\$28.6 M

2021 revenue

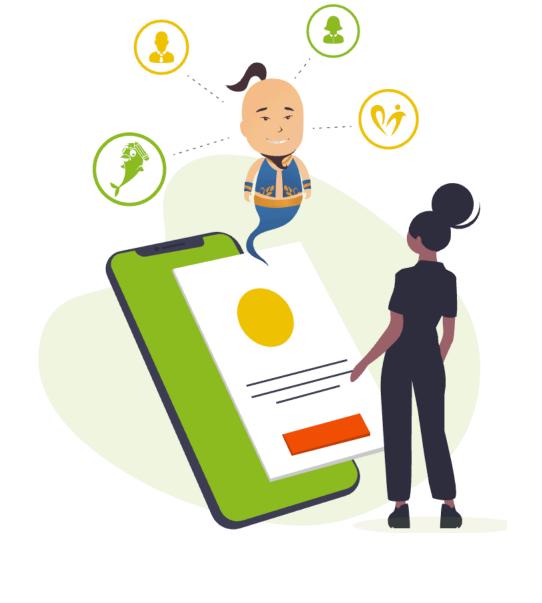
\$12.7 M

2021 gross profit

\$252,000

**EBITDA\*** 

83%
2021 YoY
EdTech growth



# High Tech 2,700,000 Students

2.7 million students on our GeniusU Edtech platform learning our life long learning Genius Curriculum with their personal Al Genie: With over 5,000+ courses, 6,000+ virtual events, and over 1,200 new students a day joining our community.



# High Touch 10,200 Partners

10,200 faculty members and community partners building their schools and learning communities on our Edtech platform and in person: Reaching 20,000 cities in 200 countries, with over 100 new faculty and community leaders a day joining our global community.

# Current companies and acquisitions



Genius Group is the holding company that is acquiring other companies in the group. This is the company being listed on NYSE



GeniusU is the edtech company that provides the AI personalized learning and global community to the rest of the group

GeniusU delivers digital assets and a global community that benefits all students in our group of companies.



Entrepreneurs Institute owns the leading set of entrepreneur education tools, for startups to high growth companies



Entrepreneurs Resorts is the world's leading group of resorts, retreats and coworking cafes for entrepreneurs



Education Angels delivers home educators and childcare for 0-5 year olds, with creative thinking and play modules



E-Square is a full campus with primary, secondary and college education for students in entrepreneurship.



University of Antelope Valley is a California based, WASC accredited US University issuing degrees on campus & online



Property Investors Network is an investor education network with investor meetups held in 50 cities and online.

## Our Mission

# Our mission is to develop an entrepreneur education system that prepares students for the 21st century.

We believe that the current global education system is in need of a more relevant, upgraded, student-centered curriculum that is both high-tech and high-touch.

We believe that such a curriculum can be a force for good.

As Nelson Mandela said,

# "Education is the most powerful weapon which you can use to change the world."

Today, we believe that it is the entrepreneurs of the world who have the greatest power to trigger change. We see Genius Group as the global community where the entrepreneur movement meets.

# The Problem

Students, employees and individuals of all ages need a more personalized, engaging education system to equip them for life.

The current education system is delivering a standardized, out-of-date curriculum that most students agree is failing them.

With the current jobs crisis, education crisis and pandemic, this problem has become more pronounced than ever.

## The Problem

#### This problem has been highlighted in the 2020 World Economic Forum white paper, on the need for a 21st century education system

#### Schools of the Future

**Defining New Models of Education** for the Fourth Industrial Revolution

ပ္ပ



The World Economic Forum Education 4.0 Framework

#### Global citizenship skills

To include content that focuses on building awareness about the wider world, sustainability and playing an active role in the global community.

#### Personalized and self-paced learning

From a system where learning is standardized, to one based on the diverse individual needs of each learner, and flexible enough to enable each learner to progress at their own pace.

#### Innovation and creativity skills

To include content that fosters skills required for innovation, including complex problemsolving, analytical thinking, creativity and systems-analysis.

#### Accessible and inclusive learning

From a system where learning is confined to those with access to school buildings to one in which everyone has access to learning and is therefore inclusive.

#### Technology skills

To include content that is based on developing digital skills, including programming, digital responsibility and the use of technology.

#### **Problem-based and collaborative learning**

From process-based to project and problem-based content delivery, requiring peer collaboration and more closely mirroring the future of work.

#### Interpersonal skills

To include content that focuses on interpersonal emotional intelligence (i.e. empathy, cooperation, negotiation, leadership and social awareness).

#### Lifelong and student-driven learning

From a system where learning and skilling decrease over one's lifespan to one where everyone continuously improves on existing skills and acquires new ones based on their individual needs.

## **Our Solution**

We deliver a personalized life long education system with an Al-driven Edtech platform and a 21st century curriculum



# Our Genius Curriculum















#### **Learning for Life**

We aim to develop a life long curriculum to provide a full, accredited entrepreneurial alternative. From early-learning education to primary and secondary school, university and adult learning, we plan to personalize a learning path that is unique to each student's needs.



**TWELVE ELEVEN** TEN NINE



**SENIOR JUNIOR** SOPHOMORE **FRESHMAN** 



**ULTRAVIOLET VIOLET INDIGO** BLUE **GREEN YELLOW ORANGE RED INFRARED** 



**ELDER** MASTER TRAINER **TRAINER FACILITATOR CONSULTANT** COACH



TWO ONE K

PRE-K

Prep 0-7



**FOUR THREE** 

**Primary** 6-14

Secondary 12-18

**Apprentice** 16-22

Entrepreneur 16-80

Mentor 18-100+

# Our Learning Experience

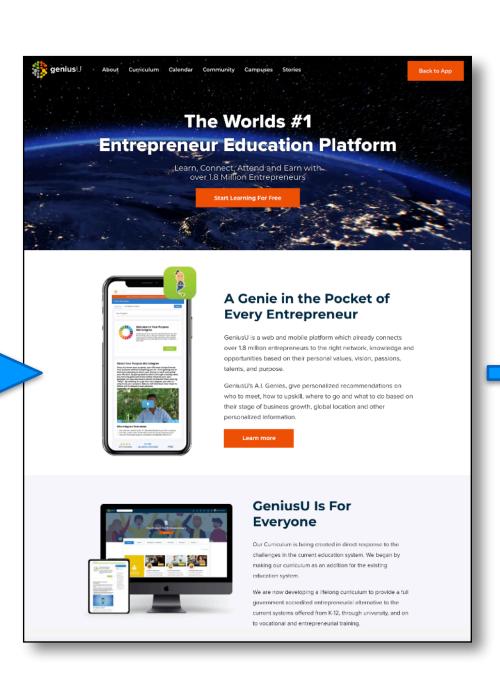
Our students join as free students and then progress to course and diploma students, with their A.I. Genie guiding them on their personalized path.

Join a free event or course





Register on GeniusU



Take assessments to personalize your journey



Follow a personalized learning path



Are you a Student? If you're a student who struggles with the current one-size-fits-all schooling



Are you a Leader?

etired, seeking the knowledge, network and resources to get started.



Are you a Mentor?

If you're an educator, coach new, cutting edge content and resources so your community can learn and

Learn more →



If you're a freelancer, digital

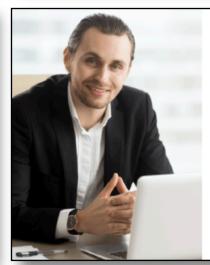
nomad, founder of a startup business or are in the process of starting or growing your venture.



Are you a Scaleup **Entrepreneur?** 

If you have an existing business that you are looking to massively scale up in the next 12 months.

Learn more 🗦

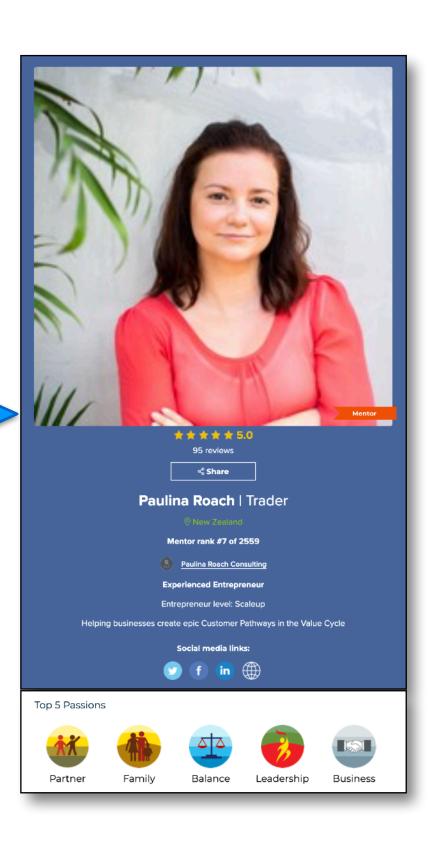


Are you an Investor?

If you're looking for investment opportunities, to better understand how you can future/recession-proof your portfolio, and maximise your returns in this digital decade.

Learn more →

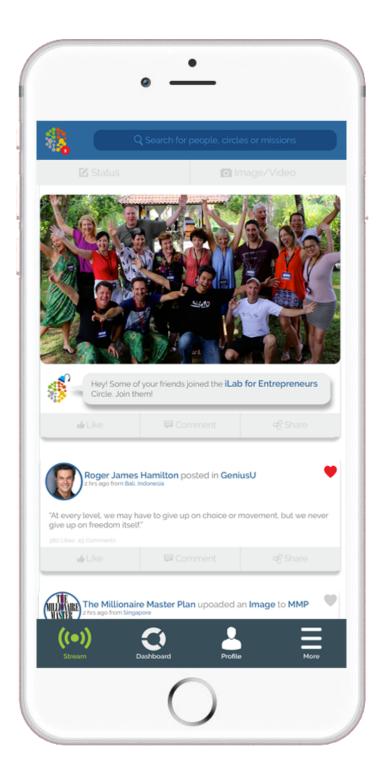
Build your GeniusU profile

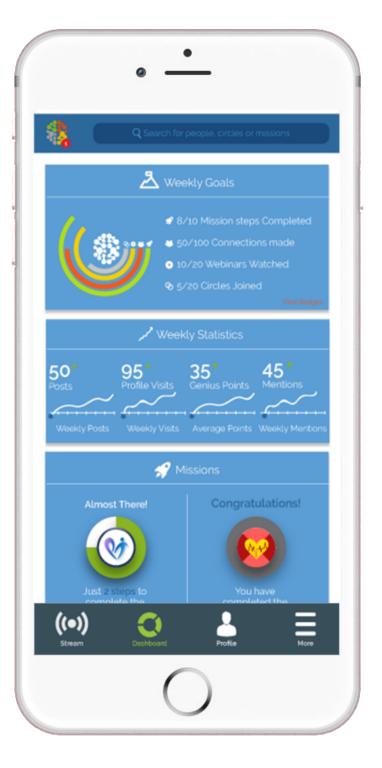


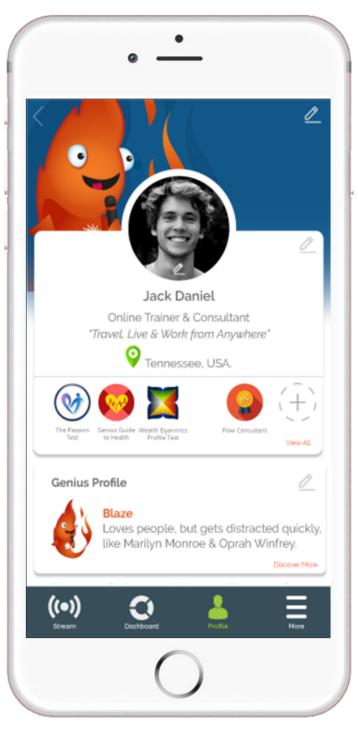
# Our Edtech Platform

Our GeniusU Edtech platform includes assessments algorithms which provide us with intelligent data on each student's interests, entrepreneur level and social connections.

Genie, Genius U's A.I. virtual assistant, gives each student and faculty member personalized recommendations on what courses to take, how to upskill, who to meet and where to go based on their step in the curriculum, their stage of business growth, global location and interests, together with their personal values, vision, passions, talents, and purpose.













Passions



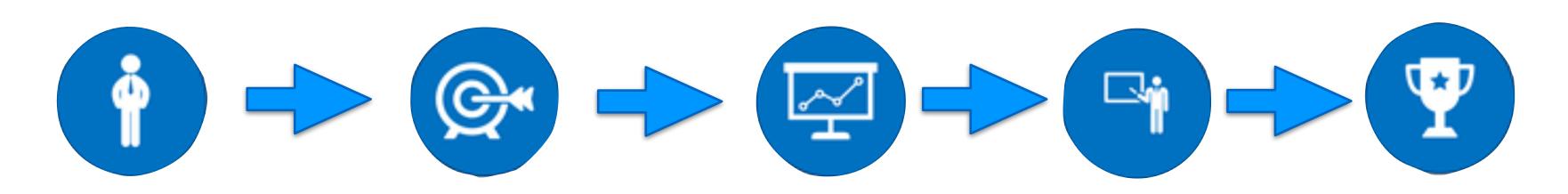
Purpose





# Our Student Pathway

Every day over 1,200 new students join our community. Each takes a personalized journey on an education pathway that gives them relevant skills that they can implement immediately.



#### Join for free

Students join our GeniusU platform via local mentors or online courses

#### Personalize

Students take assessments to personalize their journey & profile

#### **Daily steps**

Students take daily actions to Connect, Learn, Earn, Act, Review

#### Courses

Students pay for courses, camps, mentoring and memberships

#### **Diplomas**

Students upgrade to annual certified diplomas, earning GEMs as they go

...results in \$20,501 in new revenue.

Each \$1,000 In marketing spend...

\$0.76

Marketing Cost per Student



**New visitors** 



**Enrolments** 



**Daily Actions** 



Students



Upgrade students



24 Month Revenue per Student

Every \$1,000 in marketing cost results in 1,326 new students, \$1,860 within 12 months and \$20,501 within 24 months: 20.5x ROAS

# Our Partner Pathway

Every month over 150 new partners join our community.

Each earns as community partners building local learning communities or faculty partners creating online microschools.



...results in

\$23,679 in new

partner revenue.

\$1,229

24 Month Revenue

per Partner

Each \$1,000

In marketing

spend...

\$26

Marketing

Cost per Partner

Every \$1,000 in marketing cost results in 38 new partners, and \$46,702 in Partner Revenue within 24 months: 46.7x ROAS

# Guidance

We expect our student numbers and revenue to continue on our growth path in 2022.

STUDENTS

3.8m - 4.0m

REVENUE

\$43m - \$45m

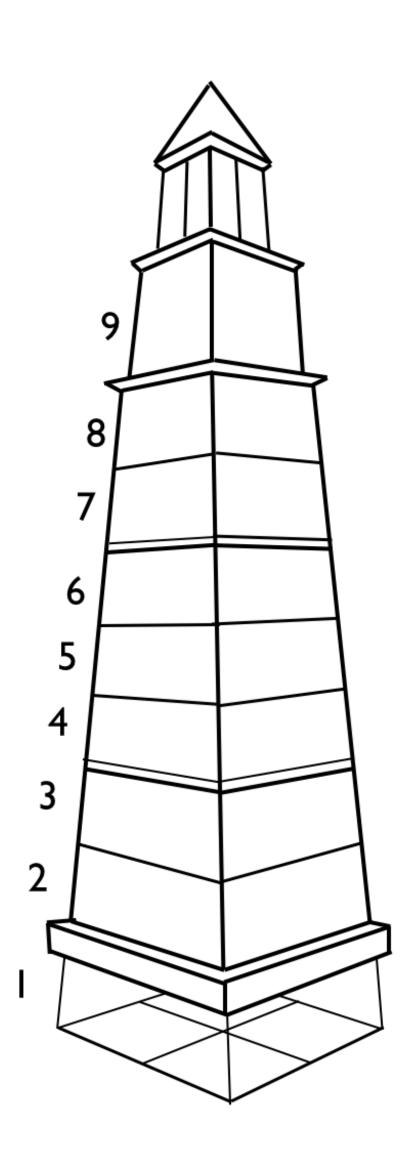
ADJUSTED EBITDA\*

\$1.0m - \$1.2m

WEIGHTED AVERAGE
SHARE COUNT

30 million

# The Impact Meter





#### Global impact with the power to leave a legacy

Have I directed the trust that I am growing towards a meaningful global purpose?



#### National impact, with the influence to shape the future

Am I establishing a mission, culture and model that is inspiring others on their journeys?



#### Market leadership, attracting resources and partnerships

Have I built a reputation that attracts the financing, partners and support to leverage with?



#### Scalable team and time to develop a sustainable business

Am I growing my team and time to enable the business to run well without me?



EVEL 3 100 customers

#### Predictable, replicable and viable model to grow with

Have I found a repeatable pathway from my market's need to my solution that I can measure?



EVEL 2

#### Intimate user group to maximise value and market fit

Can I scale my solution to ten people such that they are willing to pay and refer me to others?



#### Personal service to solve one person's problem.

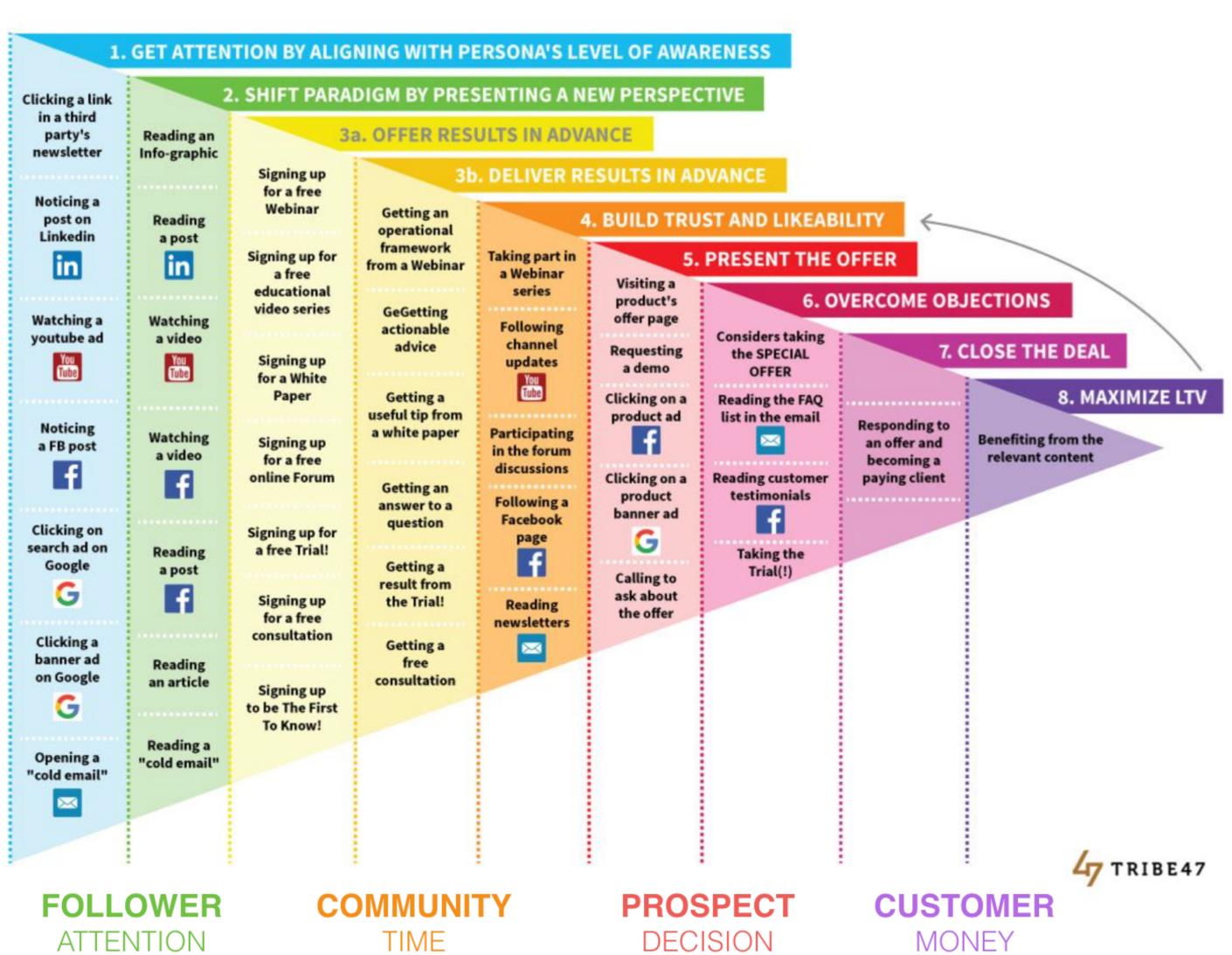
Am I solving a problem for someone who trusts me that they are willing to pay to have solved?

## ENTREPRENEUR 5.0 THE IMPACT HIGHWAY

# "Controlled time is true wealth"

~ Buckminster Fuller





## 5 STEP CYCLE

Entrepreneur 4.0 have to choose between non-scalable offline customer pathways for high value products or scalable online customer pathways for low cost products. And even workable pathways fall in effectiveness over time. Entrepreneur 5.0 combines high tech and high touch to create predictable, automated, self-improving pathways that use AI and human connection to scale effectively and sustainably.

1

Followers

Diamond

What is your 4P diamond that sparkles from a distance? This is your story that attracts the attention of new followers from multiple sources

2

Community

**Gold Dust** 

What is your zero cost, scalable **gold dust** that grows and engages your community to invest their **time** and share in trackable ways?

3

**Prospects** 

Experience

What is the hitouch, hi-tech experience you are delivering so prospects can build trust in your problem-solving and make a decision to buy?

4

**Customers** 

**Transformation** 

What is the hitouch, hi-tech transformation that all your customers will have that's worth their money, so they return and recommend you?

5

**Raving Fans** 

Golden Halo

What is the global golden halo you nurture around your pathway that creates automatic, self-improving growth in your customers and partners?

# IMPACT METRICS

**Followers** 

Community

Prospects Customers

**Raving Fans** 

Diamond

**Gold Dust** 

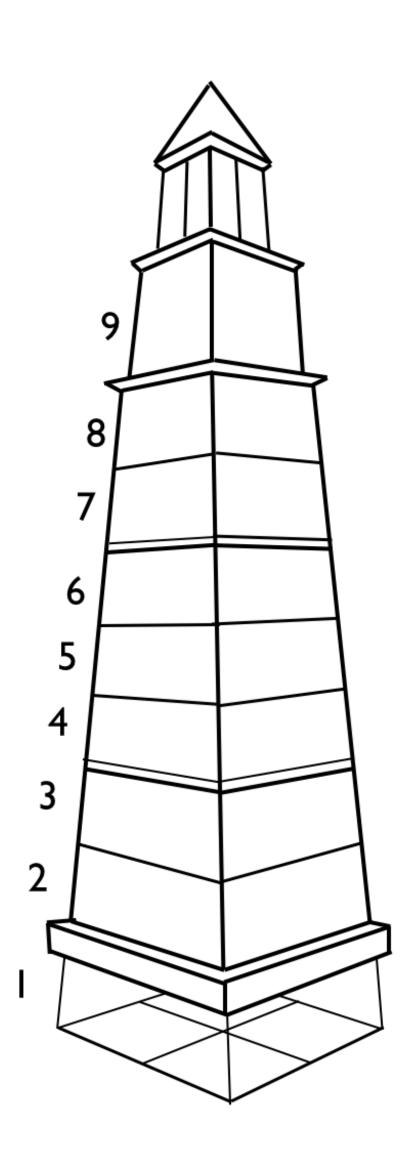
Experience

**Transformation** 

**Golden Halo** 

	Engagement %			Registration %		Conversion %		Average \$	
LEVEL 5 10k customers	1,000,000	20%	200,000	20%	40,000	25%	10,000	\$2,000	\$20m
LEVEL 4 1k customers	100,000	20%	20,000	20%	4,000	25%	1,000	\$5,000	\$5m
<b>LEVEL 3</b> 100 customers	10,000	20%	2,000	20%	400	25%	100	\$10,000	\$1m
<b>LEVEL 2</b> 10 customers	1,000	25%	250	20%	50	20%	10	\$15,000	\$150K
<b>LEVEL 1</b> 1 customer	100	50%	50	20%	10	10%	1	\$20,000	\$20K

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Am I solving a problem for someone who trusts me that they are willing to pay to have solved?

# Level 1 Enterprise: 1 customer



## Personal service to solve one person's problem.

Am I solving a problem for someone who trusts me that they are willing to pay to have solved?

#### Leadership DO

Team up with others in flow, where you are directly in contact with your customer.

#### **DON'T**

Try and do it all on your own, spending time 'building the next big thing' with no contact with your customer.

#### Product DO

Focus at solving your customers problem in a way that puts money in their pocket.

#### **DON'T**

Focus at trying to sell your product or do anything that isn't 100% focused at solving your customer's problem.

# Customer

Begin with someone who trusts you and who you see as your ideal customer

#### **DON'T**

Begin by building websites, brochures and fancy material with the expectation that if you "build it they will come".

#### Service DO

Build a relationship through the service you provide with the goal to create a customer for life

#### **DON'T**

Rush on to a second customer once you have your first, expecting to be able to find customers faster than they leave.

## Systems DO

Leverage on the sytems of others, with the time and effort you put in kept to a minimum

#### DON'T

Distract yourself with time and money being put into systems before you know what is of real value that you can and should replicate.

# Level 2 Enterprise: 10 customers



## Intimate user group to maximise value and market fit

Can I scale my solution to ten people such that they are willing to pay and refer me to others?

#### Leadership DO

Build a contract team around delivering to your followers and community while you focus on your prospects and customers

#### **DON'T**

Hire too many too early, try and manage everything yourself, or delegate the customer co-creation to early.

#### Product DO

Focus at finding out what is and isn't replicable in the solutions your customers find most value in.

#### **DON'T**

Get caught up in delivering results without turning your replicable value into a product, or productizing too early.

# **Customer**DO

Grow your customer base from people who trust you to people who trust them.

#### **DON'T**

Trying to scale to strangers who don't know or trust you too early, or staying with too few customers.

#### Service DO

Deliver a service that results in repeat purchases and referrals from your user group.

#### **DON'T**

Abdicate service before you know what it takes to grow life time value through repeat purchases and referrals.

## Systems DO

Implement basic systems to track and serve your followers, community, prospects and customers.

#### **DON'T**

Get carried away with too many systems you don't need yet, or spend too much time in any one of the four lanes of your impact highway.

# Level 3 Enterprise: 100 customers



# Predictable, replicable and viable model to grow with Have I found a repeatable pathway from my market's need to my solution that I can measure?

#### Leadership DO

Build a full-time team to ignite your strengths and to provide a consistent high value experience to all four lanes of your impact highway.

#### **DON'T**

Rely too heavily on contract partners for value delivery, or recruit too quickly at the expense of profit or quality.

#### Product DO

Focus at combining your value with market leaders, to extend trust and flow across all four lanes.

#### **DON'T**

Assume you can extend trust from people who know you to people who don't by simply repeating your Level 2 formula.

#### Customer DO

Link your customer pathway from new followers through to new customers in a predictable and replicable way.

#### **DON'T**

Get caught up at the **Level 2 plateau where** you keep having to rely on word-of-mouth for new business.

#### Service DO

**Create a consistent** service model that leads to predictable and replicable repeat business and referrals.

#### **DON'T**

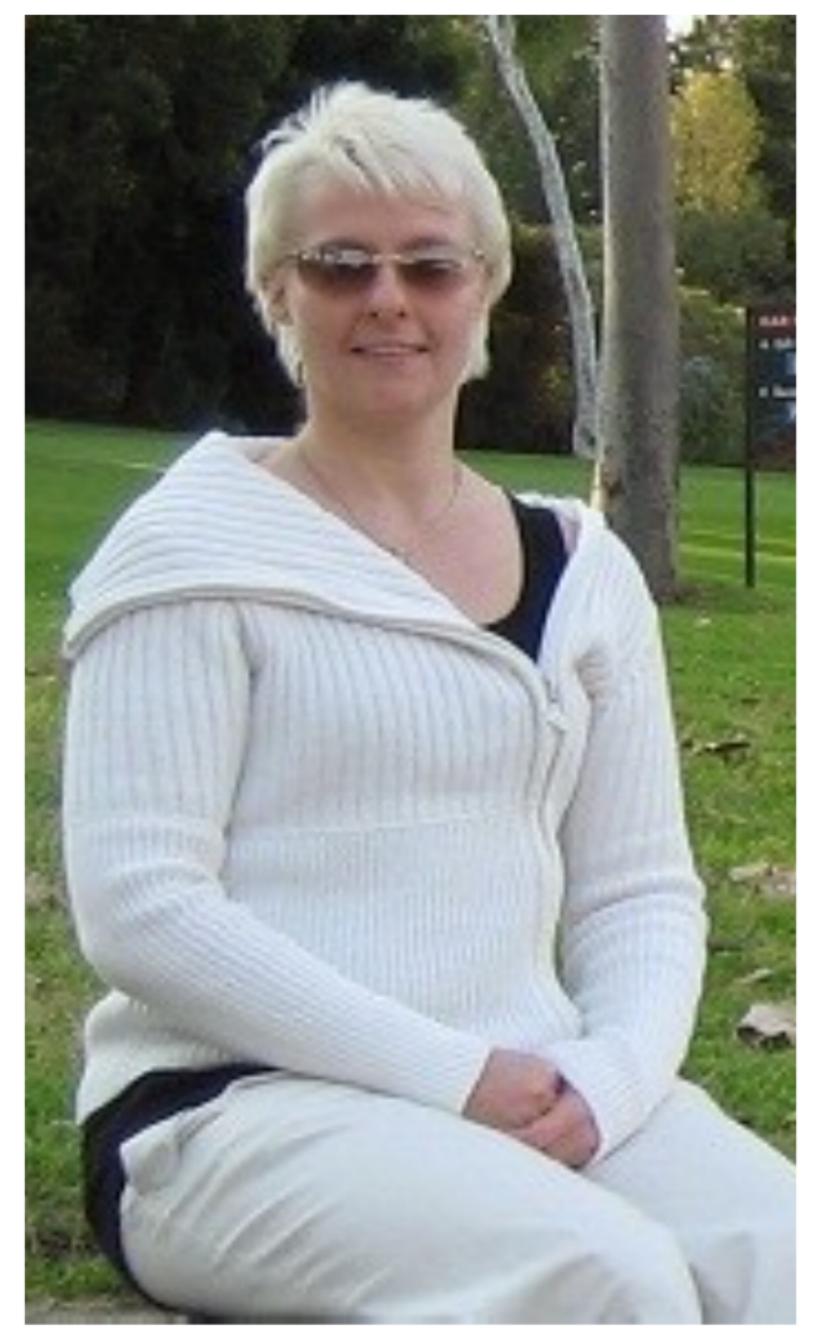
Lose sight of service as your greatest source of revenue as you grow the front end of your business.

## Systems DO

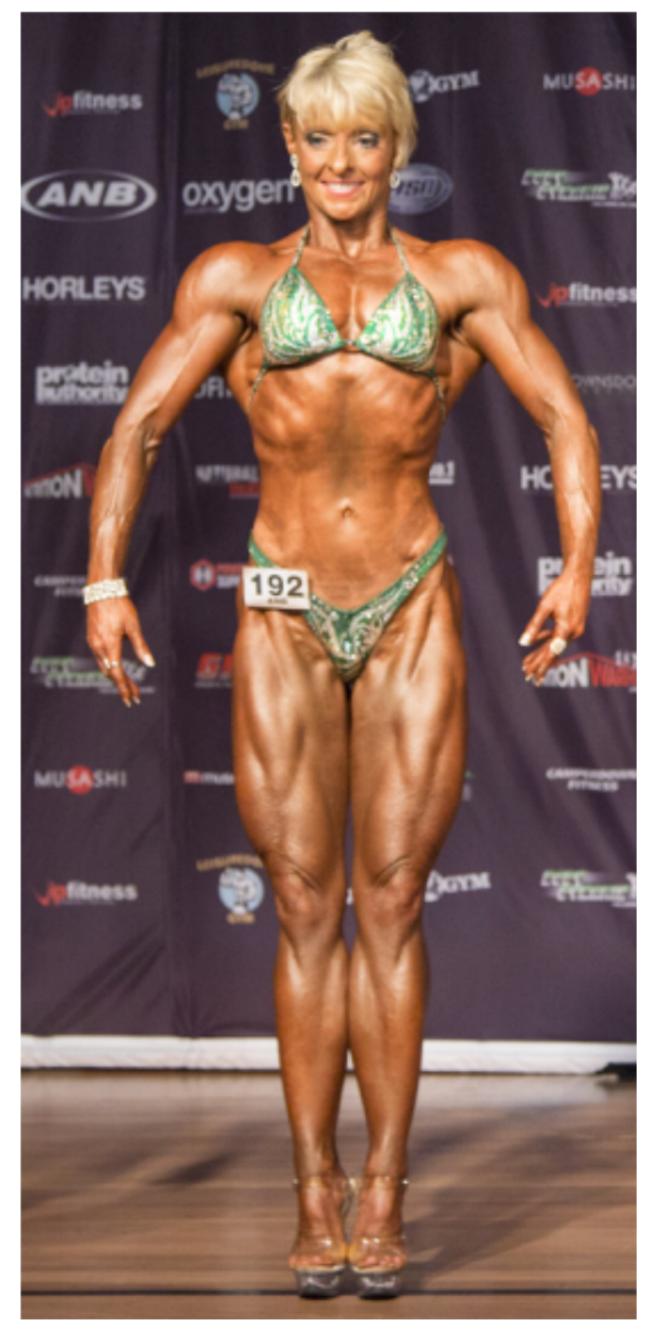
**Expand your systems to** ensure you have strong customer and financial tracking, and that your team are all trained to work the system.

#### **DON'T**

Forget to upgrade your systems and keep it all in your head, with the danger that you end up becoming the bottleneck.



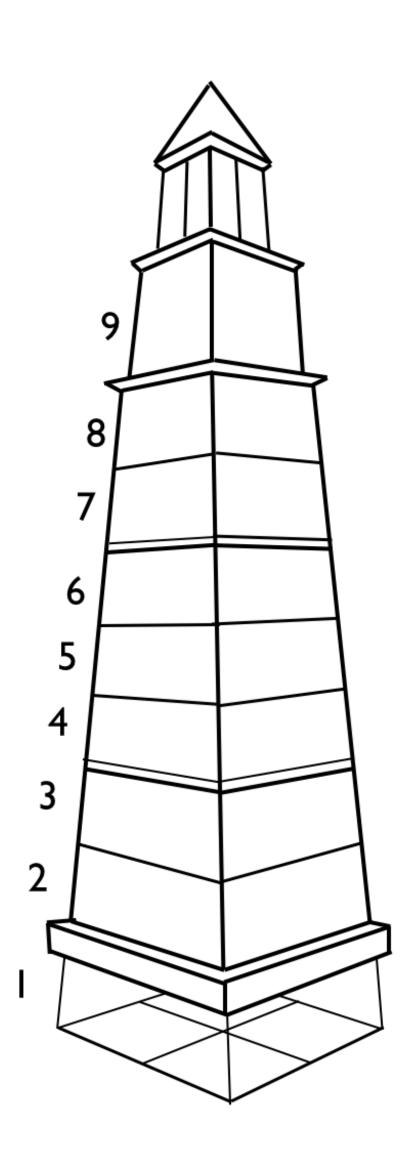








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#### **DON'T**

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## Systems DO

**Expand your systems to** ensure you have strong customer and financial tracking, and that your team are all trained to work the system.

#### **DON'T**

Forget to upgrade your systems and keep it all in your head, with the danger that you end up becoming the bottleneck.

# Level 4 Enterprise: 1,000 customers



## Scalable team and time to develop a sustainable business

Am I growing my team and time to enable the business to run well without me?

#### Leadership DO

Build a Board to support you strategically, and attract operational leadership to manage each area of flow.

#### **DON'T**

Continue to try and manage the company on your own, or to become detached from the customer flow.

#### Product DO

Focus at partnerships to enable your products to be offered by others in your market, including your customers.

#### **DON'T**

Over-leverage your product range without enough variety or novelty, or lose sight of the path your best customers are taking.

# Customer

Extend your customers beyond your own pathway to partner pathways, and vice versa.

#### **DON'T**

Rely on your existing customer base to expand on your own in competition with the rest of the market.

#### Service DO

Extend your service to be customer-focused whether your customers buy from you or your partners.

#### **DON'T**

Try and hold on to your customers in a way that cannot scale, leading to a churn regardless of the value of your products.

### Systems DO

Upgrade your systems to ensure you can manage your business remotely with daily data steering your company.

#### **DON'T**

Have any part of your company still relying on manual processes when they can be automated or outsourced.

# Level 5 Enterprise: 10,000 customers



## Market leadership, attracting resources and partnerships

Have I built a reputation that attracts the financing, partners and support to leverage with?

#### Leadership DO

Shift your focus to attracting resources in money and talent as your team grows the business.

#### **DON'T**

Get caught up in the business without being able to get perspective from the outside, or strangling the business through lack of resources.

#### Product DO

Ensure a full product range to serve your market now and in the future, with at least a three year product plan in place.

#### **DON'T**

Becoming too nearsighted in delivering what works today without anticipating what your customers will be needing three years from now.

# Customer

Grow those you are customizing for from your customers to your partners, investors, team and community.

#### **DON'T**

Expect to keep a leadership position by simply scaling your earlier success with the customers and team you have.

#### Service DO

Grow your service to become a guardian for your community, with advocates and leaders rising from within.

#### **DON'T**

Try and keep a division between your value delivery and your customer's value consumption, with the inevitable loss of trust.

# Systems

Invest in world class systems to provide fully seamless and scalable growth, with your culture being at the heart.

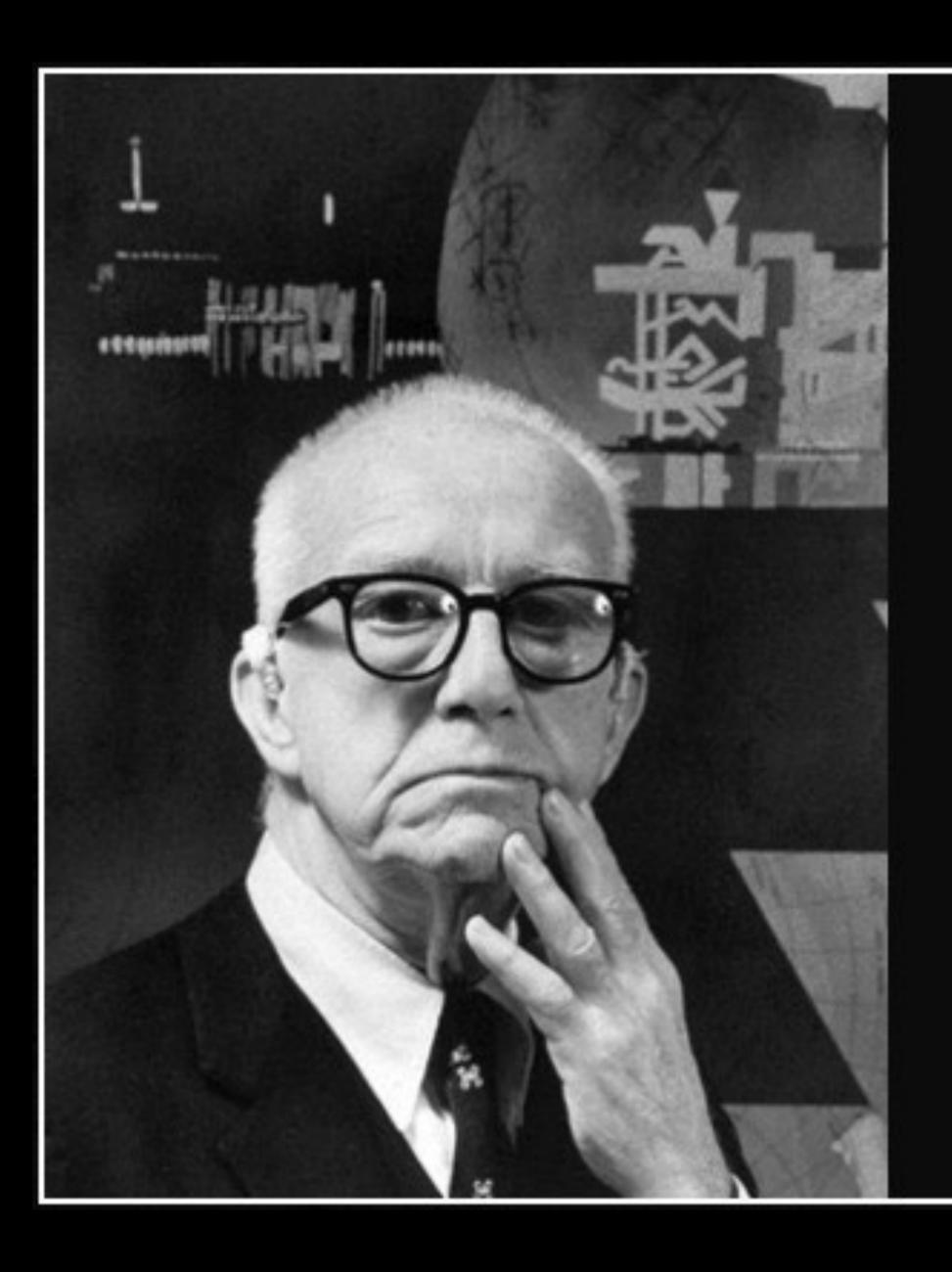
#### **DON'T**

Become overly process driven, overly controlling or overly chaotic. Or have any systems that don't put the customer first.



# Entrepreneur 5.0

# HUMANITY 5.0



Whether it is to be Utopia or
Oblivion will be a touch-and-go relay
race right up to the final moment....
Humanity is in 'final exam' as to
whether or not it qualifies for
continuance in Universe

— R. Buckminster Fuller —

# We are the ones we've been waiting for.

June Jordan



auotefancy